

FIG. 1

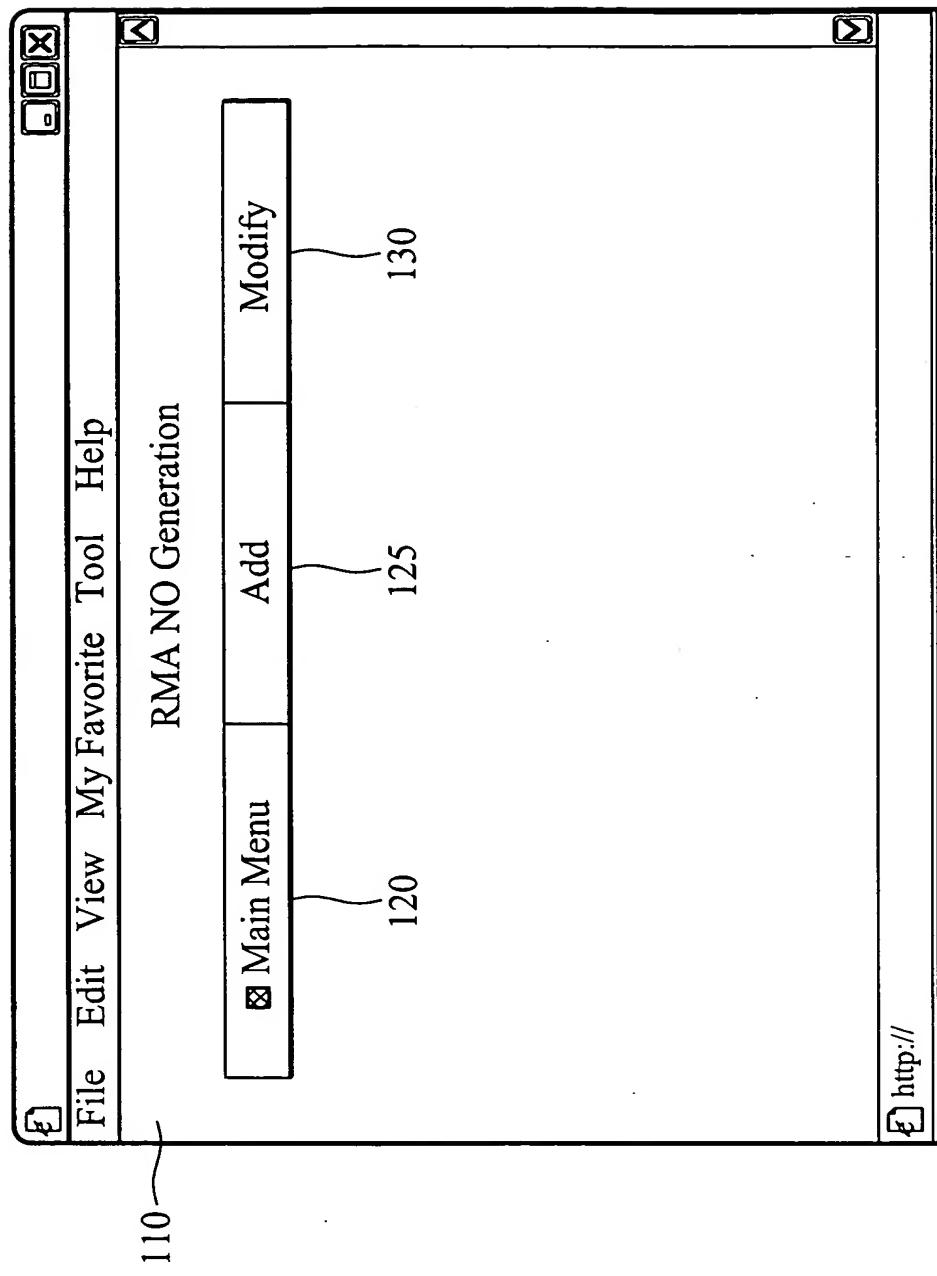


FIG. 2

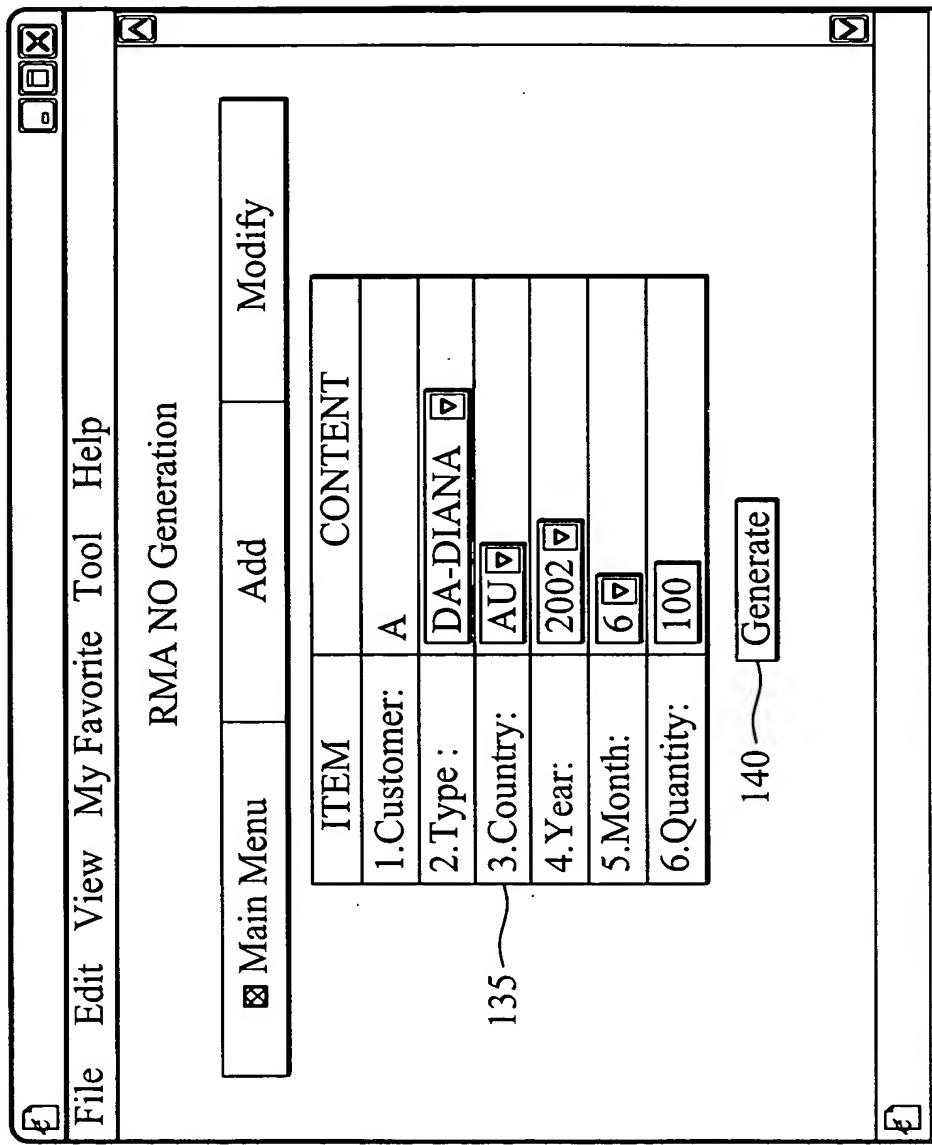


FIG. 3

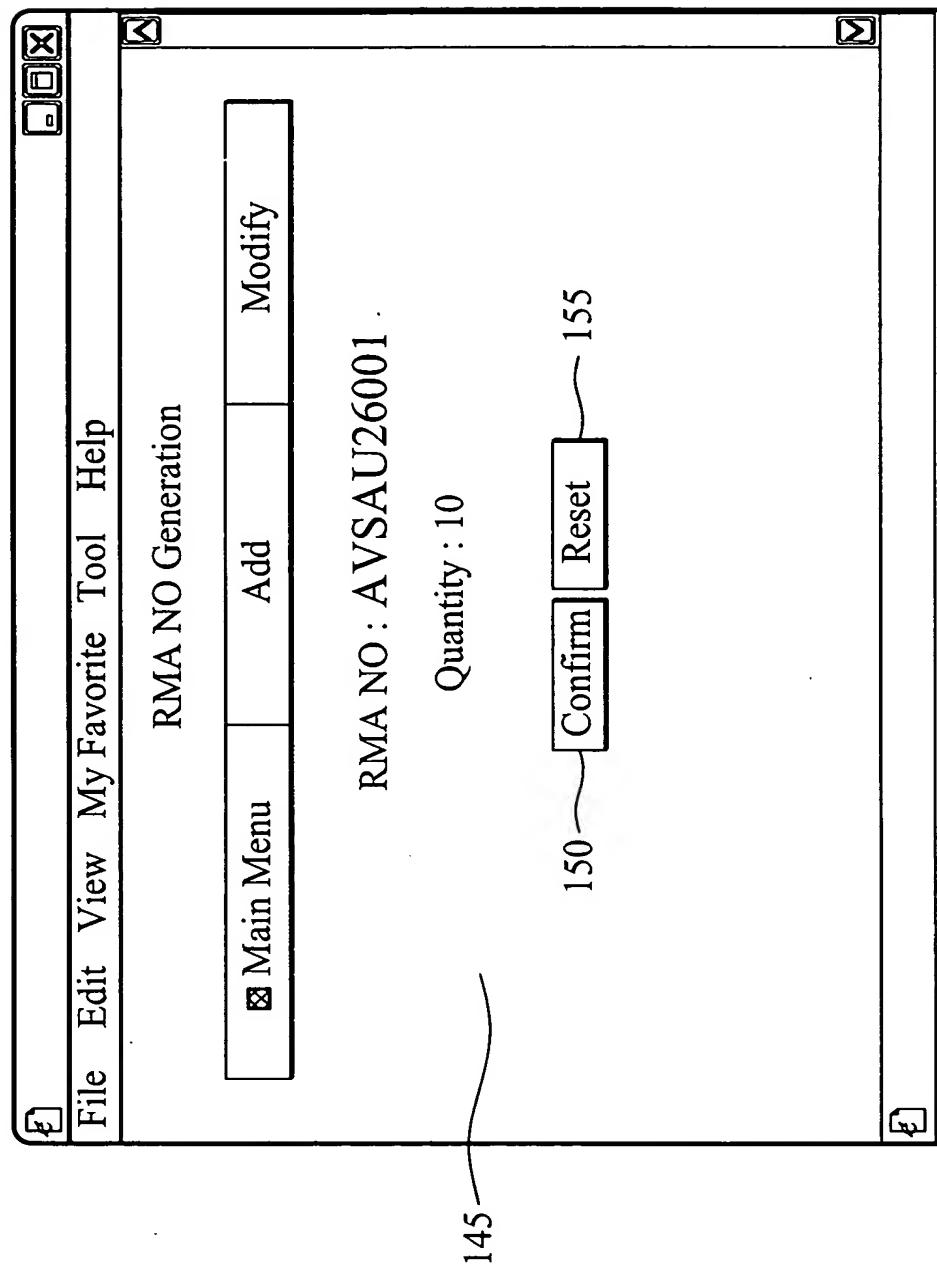


FIG. 4

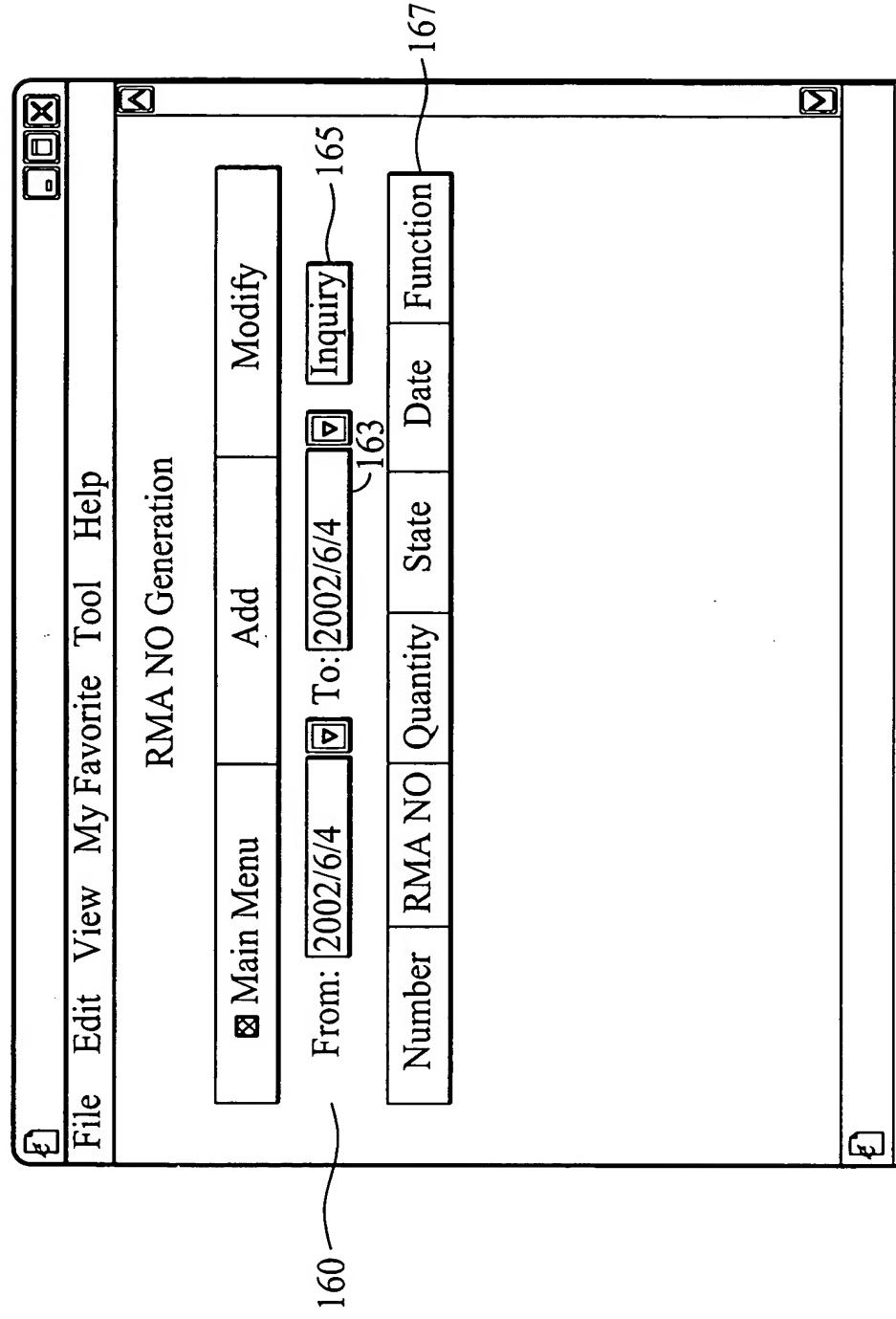


FIG. 5

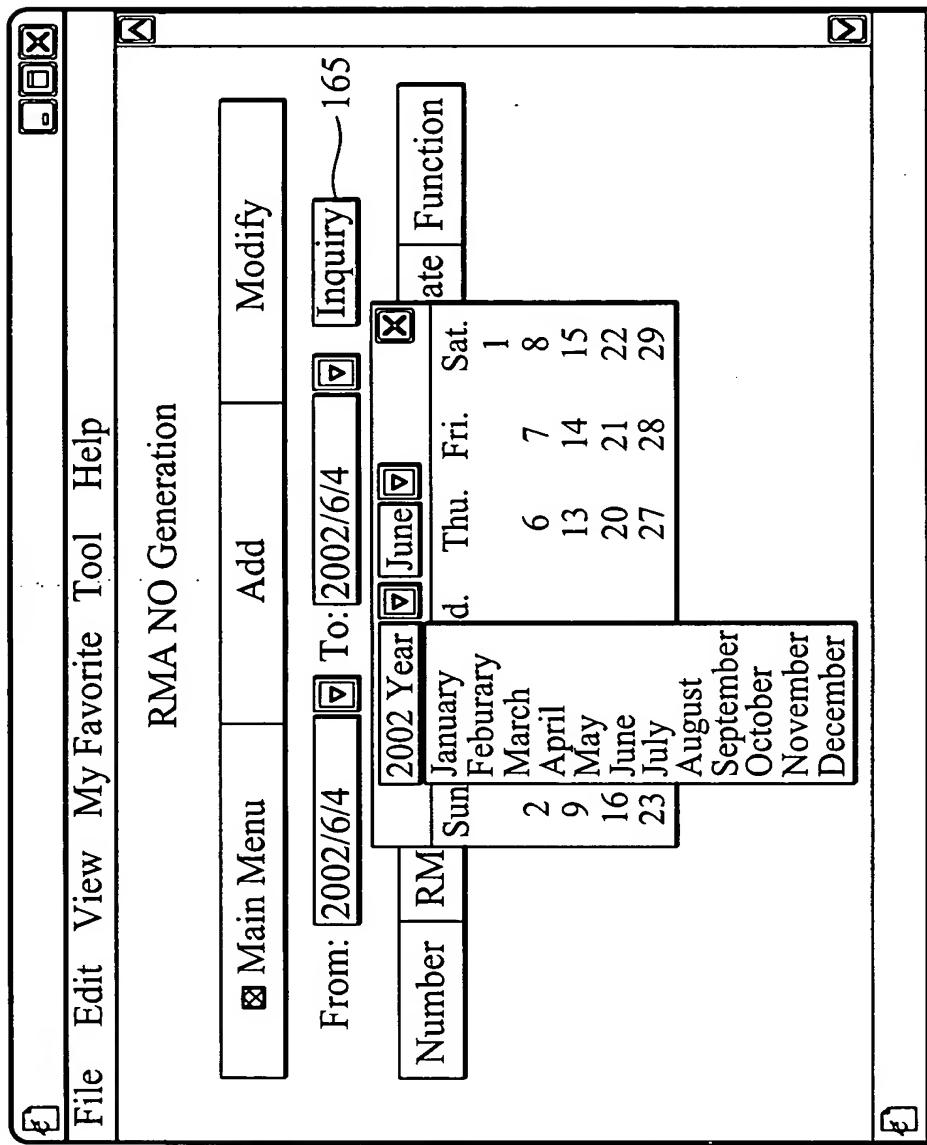


FIG. 6

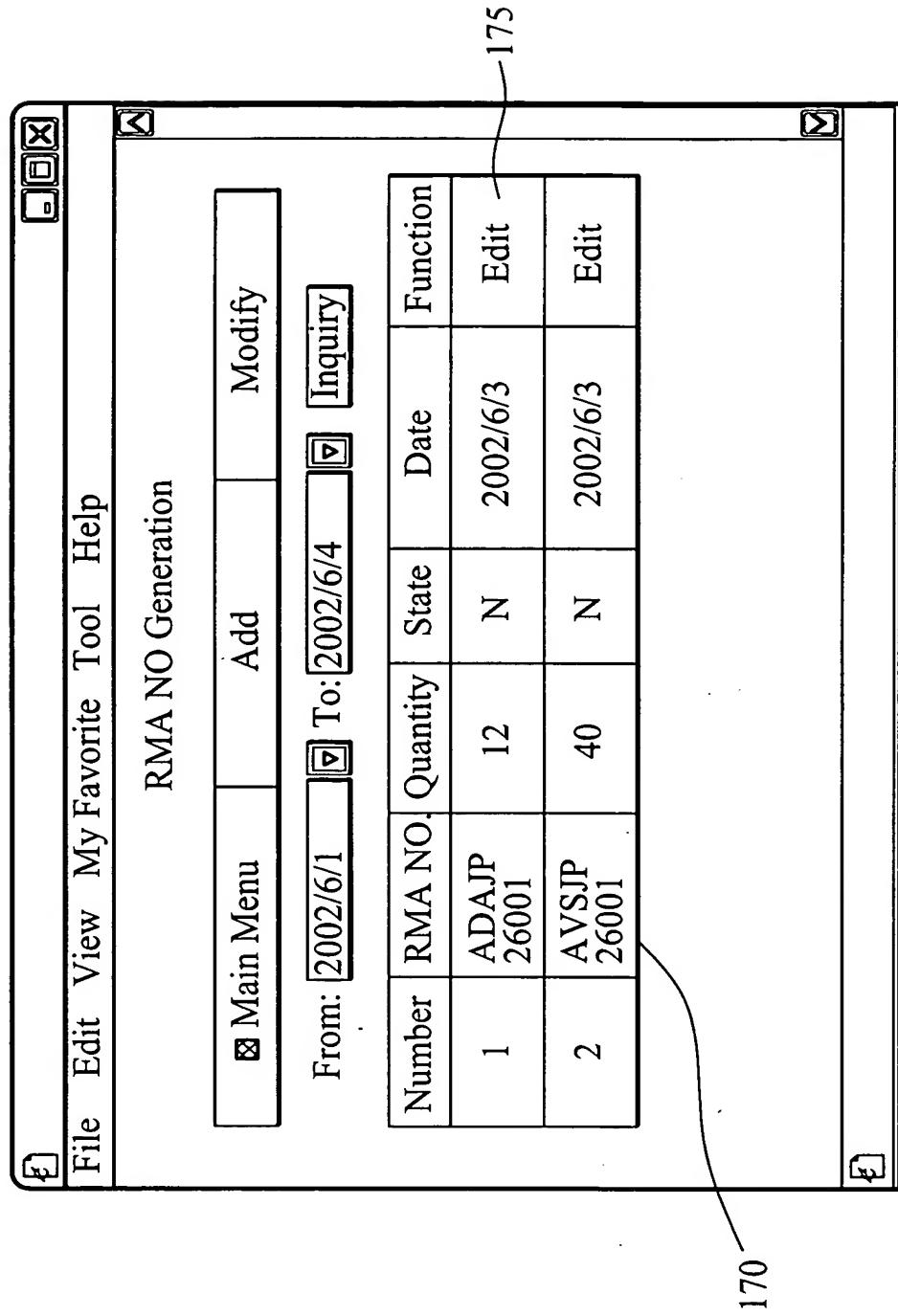


FIG. 7

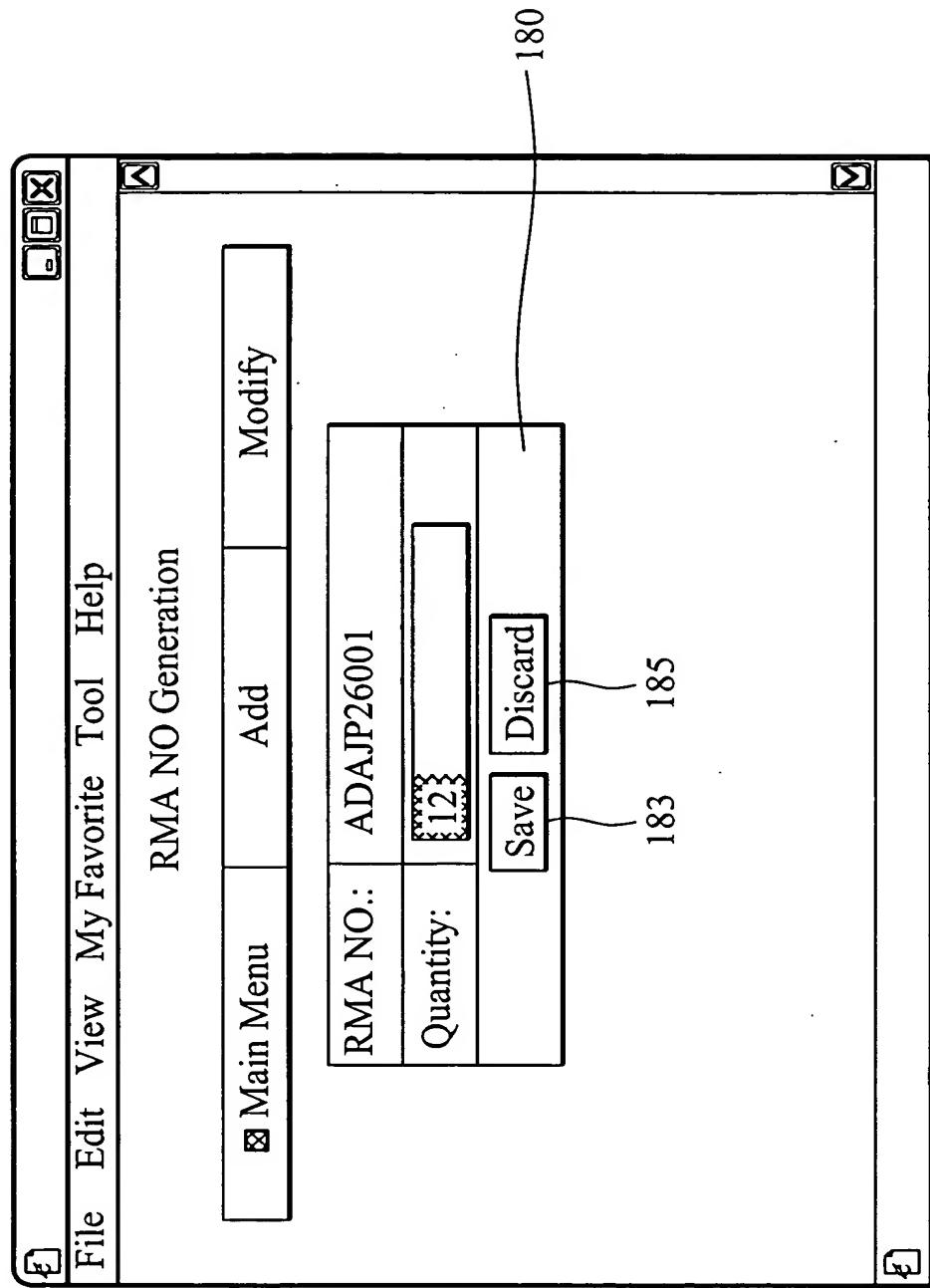


FIG. 8

**RMA Request Form**

		Categorization						Symptom Description		
		S/N	DOA	Abandon	OOW	NTF	Fail			
1	2	Date : 2002/6/7								
3	4	5	U2146RLHLG6				V	HARDWARE REMAKE		
6	2	7	U214888PLG6				V	HARDWARE REMAKE		
8	4	9	U214675JLG6				V	HARDWARE REMAKE		
10	5	11	U2148OCJLG6				V	HARDWARE REMAKE		
11	12	12	U21487LPLG6				V	HARDWARE REMAKE		
12	13	13								
13										

FIG. 9

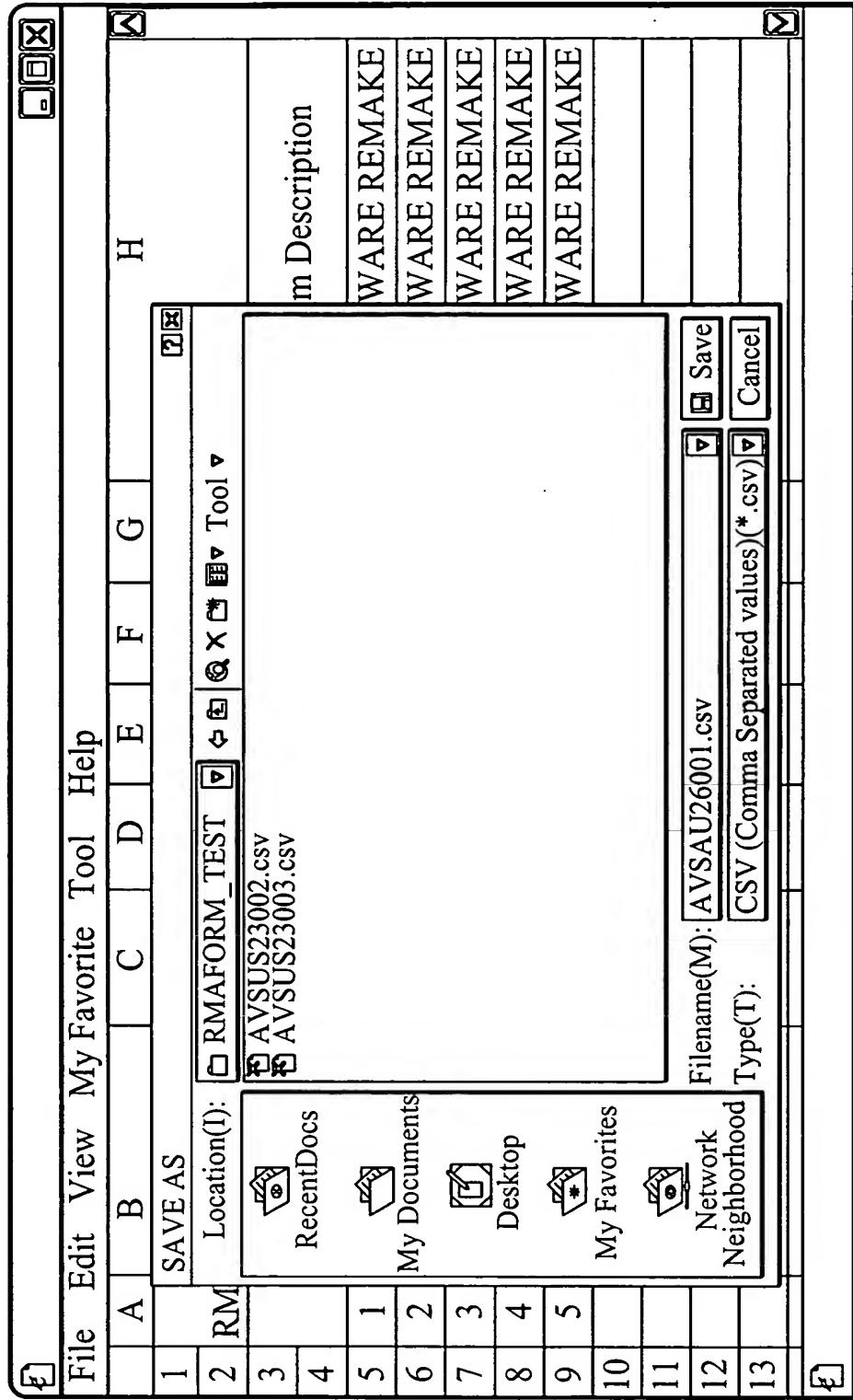


FIG. 10

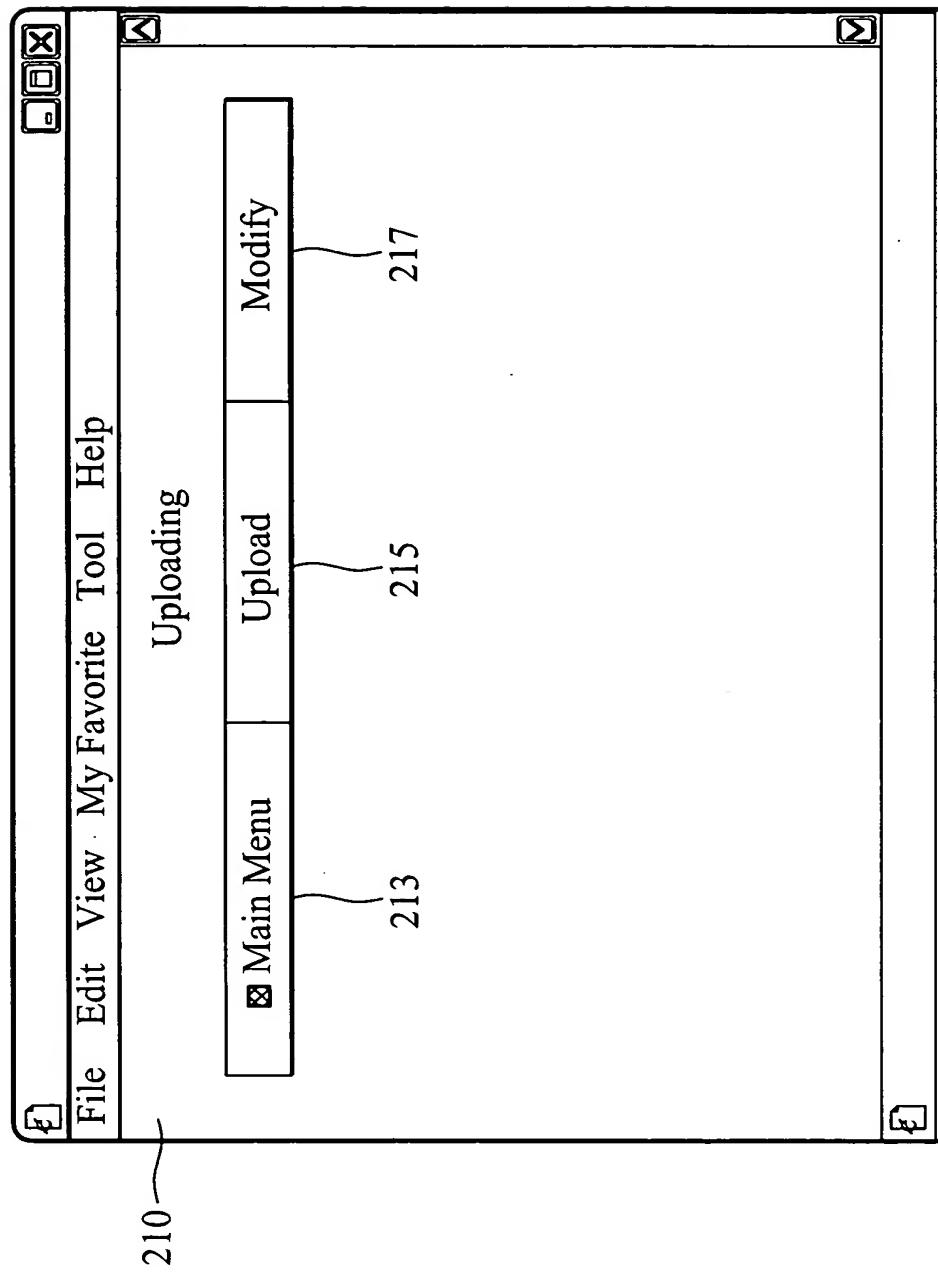


FIG. 11

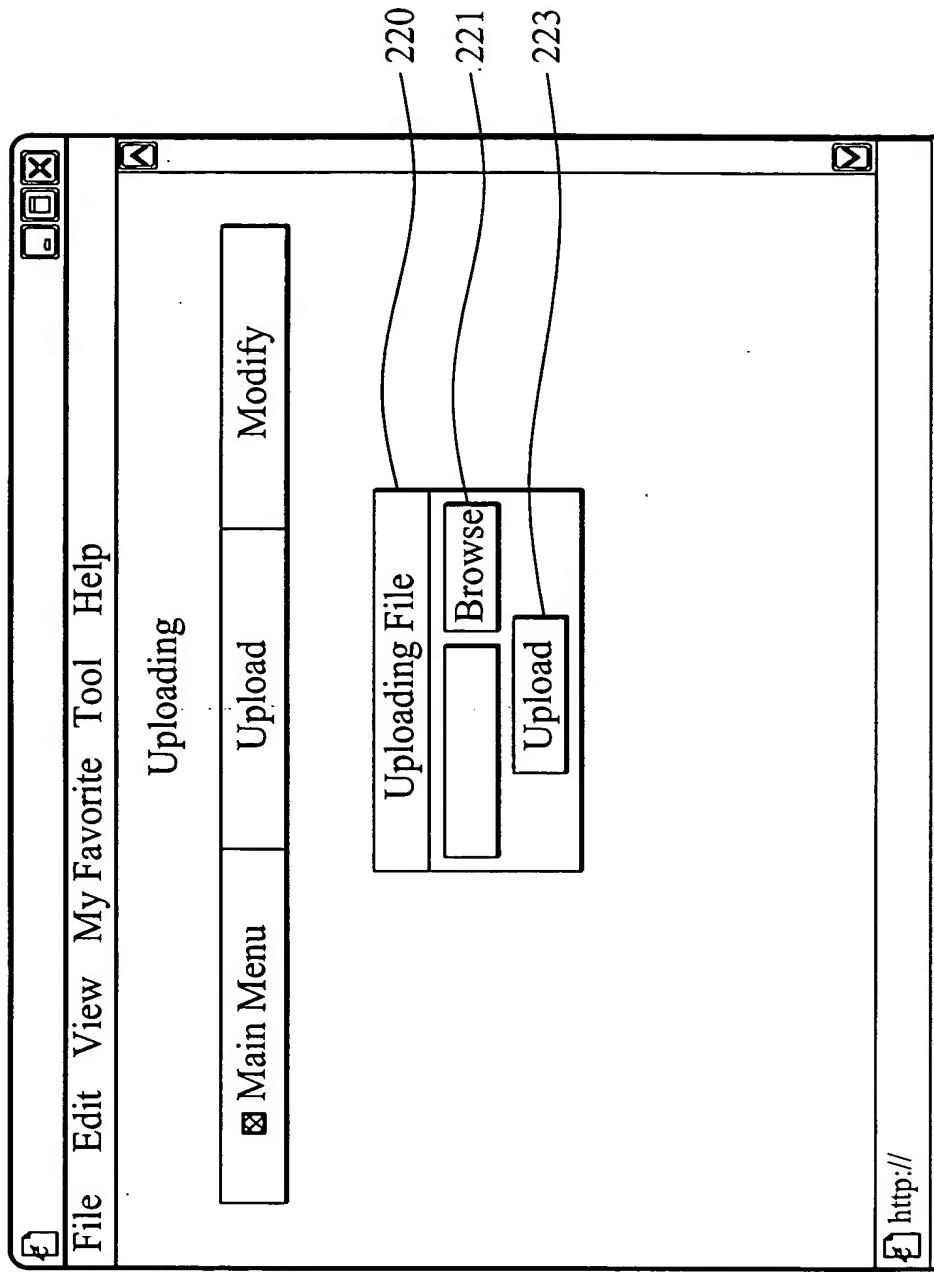


FIG. 12

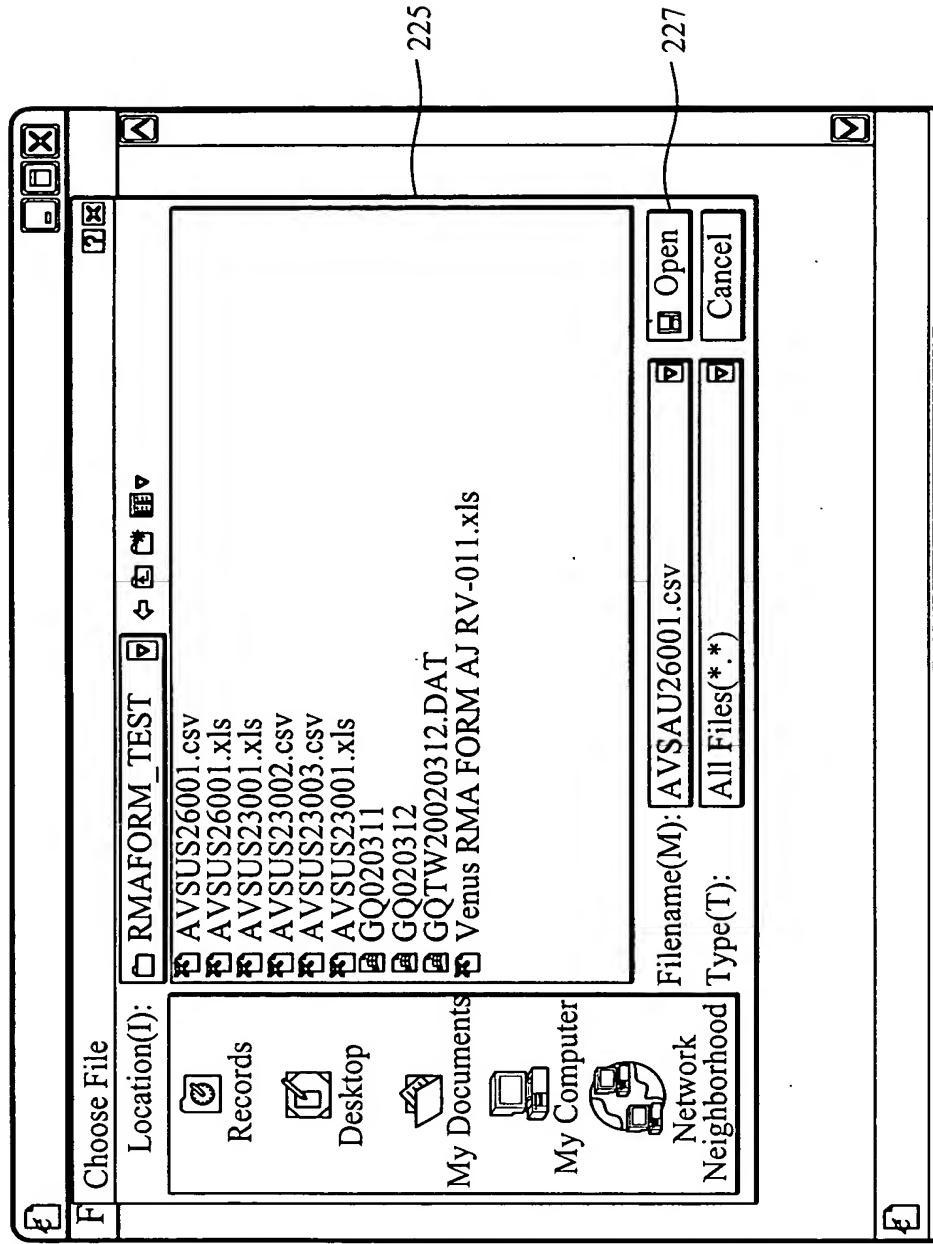


FIG. 13

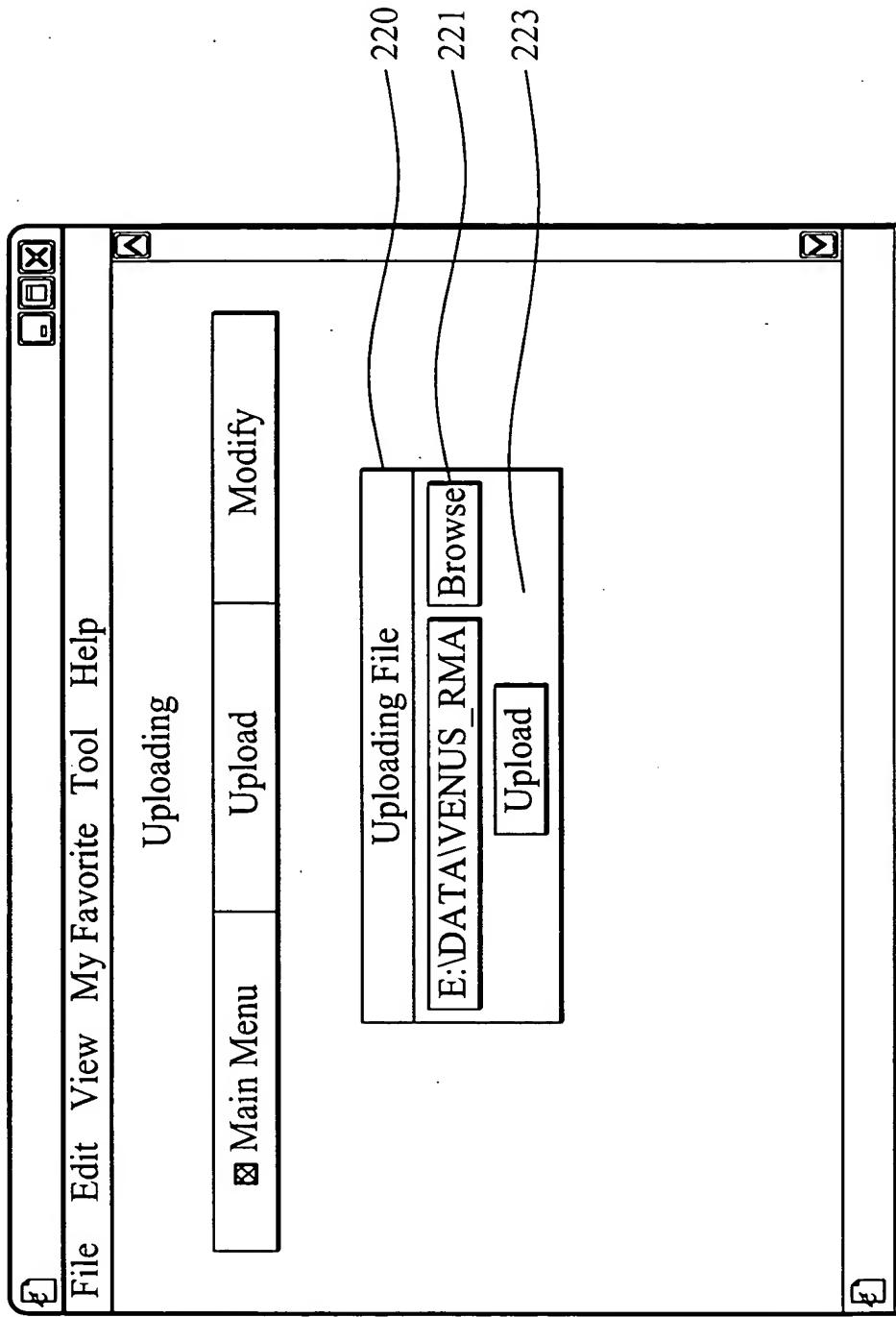


FIG. 14

Main Menu							Upload	Modify
							Date : 2002/6/7	
RMA NO.: AVSAU26001								
Item	S/N	DOA	Categorization			Symptom Description	State	
			Abandon	OOW	NTF			Fail
1	U2146RLHLG6				V	HARDWARE REMAKE	Found In RMA_INPUT	
2	U214888PLG6				V	HARDWARE REMAKE	Found In RMA_INPUT	
3	U214675JLG6				V	HARDWARE REMAKE	Found In RMA_INPUT	
4	U2148OCJLG6				V	HARDWARE REMAKE	Not Shipped	
5	U21487LPLG6				V	HARDWARE REMAKE	Found In RMA_INPUT	
							<input type="button" value="Confirm"/> <input type="button" value="Reload"/>	

235

230

FIG. 15

File	Edit	View	My Favorite	Tool	Help		
Input Pages: <input type="text"/> Pages: 1/1							
RMA NO.: AVSAU26001							
Date: 2002/6/7							
Item	S/N	DOA	Categorization			State	Function
			Abandon	OOW	NTF Fail		
1	U2146RLHLG6			V	HARDWARE REMAKE	Incomplete	Edit/Delete
2	U214888PLLG6			V	HARDWARE REMAKE	Incomplete	Edit/Delete
3	U214675JLG6			V	HARDWARE REMAKE	Incomplete	Edit/Delete
4	U2148OCJLG6			V	HARDWARE REMAKE	Incomplete	Edit/Delete
5	U21487LPLG6			V	HARDWARE REMAKE	Incomplete	Edit/Delete

FIG. 16

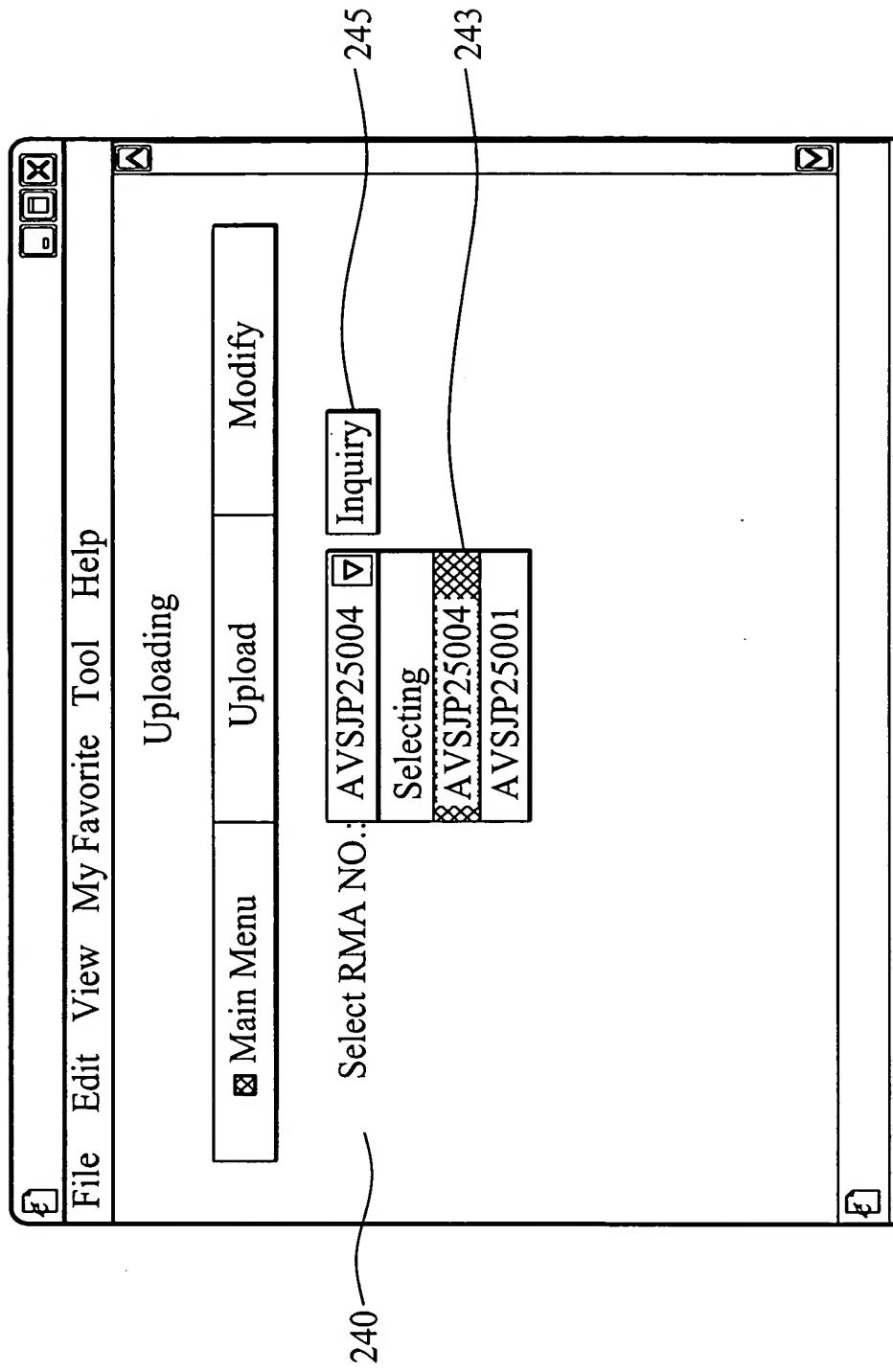


FIG. 17

File Edit View My Favorite Tool Help

Uploading

Main Menu     Upload     Modify

Input Pages:  Pages: 1/1

RMA NO.: AVSAU26001

Date: 2002/5/27    Add

Item	S/N	DOA	Categorization			Symptom Description	State	Function
			Abandon	OOB	NTF			
1	U21483TCLG6	V				ZOMBIE	Complete	250
2	U2146MPDLG6	V				ZOMBIE	Complete	255
3	U214821ZLG6	V				ZOMBIE	Complete	Edit/Delete

FIG. 18

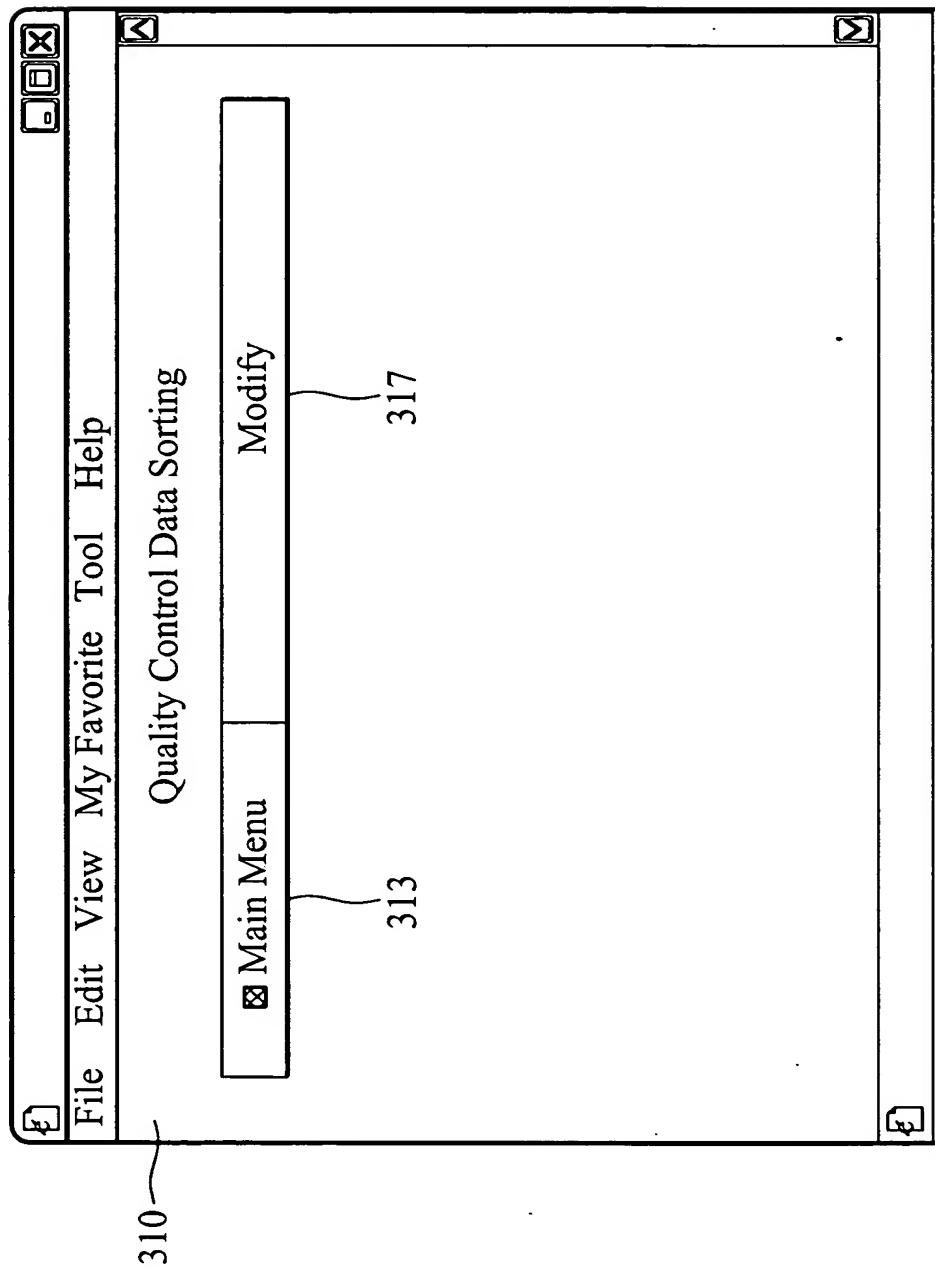


FIG. 19

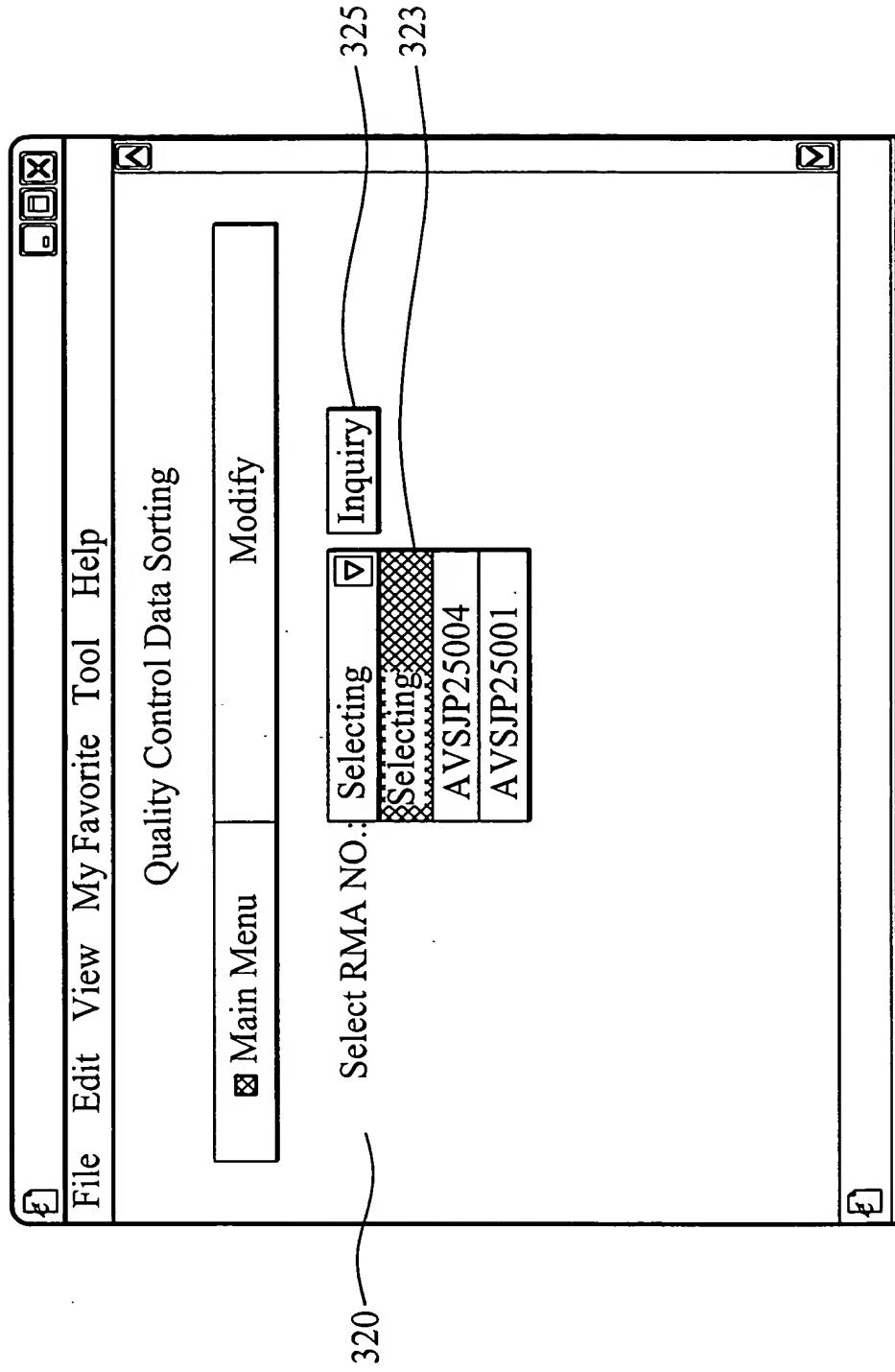


FIG. 20

File Edit View My Favorite Tool Help

Quality Control Data Sorting

Main Menu       Modify

Select RMA NO.: AVSJP25004  Inquiry

Input Pages:  Pages: 1/1

RMA NO.: AVSAU25004				
Item	Customer NO.	Function	State	Wc
1	U21483TCLG6	Edit	Complete	R7
2	U2146MPDLG6	Edit	Complete	R7
3	U214821ZLG6	Edit	Complete	R7
4	U21483JCLG6	Edit	Complete	R7
5	U2150B96LG6	Edit	Complete	R7
6	U2149DD6LG6	Edit	Complete	R4
7	U21487QSLG6	Edit	Complete	R4
8	U2146T9ALG6	Edit	Complete	R7

335

FIG. 21

File Edit View My Favorite Tool Help

Quality Control Data Sorting

Main Menu  Modify

RMA NO : AVSJP25004

◆ RMA Request Form Data

Item:	6	DOA:	<input checked="" type="checkbox"/>
Customer NO.:	U2149DD6LG6	Categorization	Abandon <input type="checkbox"/> OOW <input type="checkbox"/> NTF <input type="checkbox"/> Fail
Repeat Time	0	Symptom Description	CAN'T DOWNLOAD

◆ QC checks

1.Categorization	IW <input type="checkbox"/> Abandon <input checked="" type="checkbox"/> OOW <input type="checkbox"/>
2.Damage Conditions	<input type="checkbox"/> Add
3.Modifier Code	B-Contunuous <input checked="" type="checkbox"/>
4.Remarks	

Save  Discard

345 340 350

FIG. 22

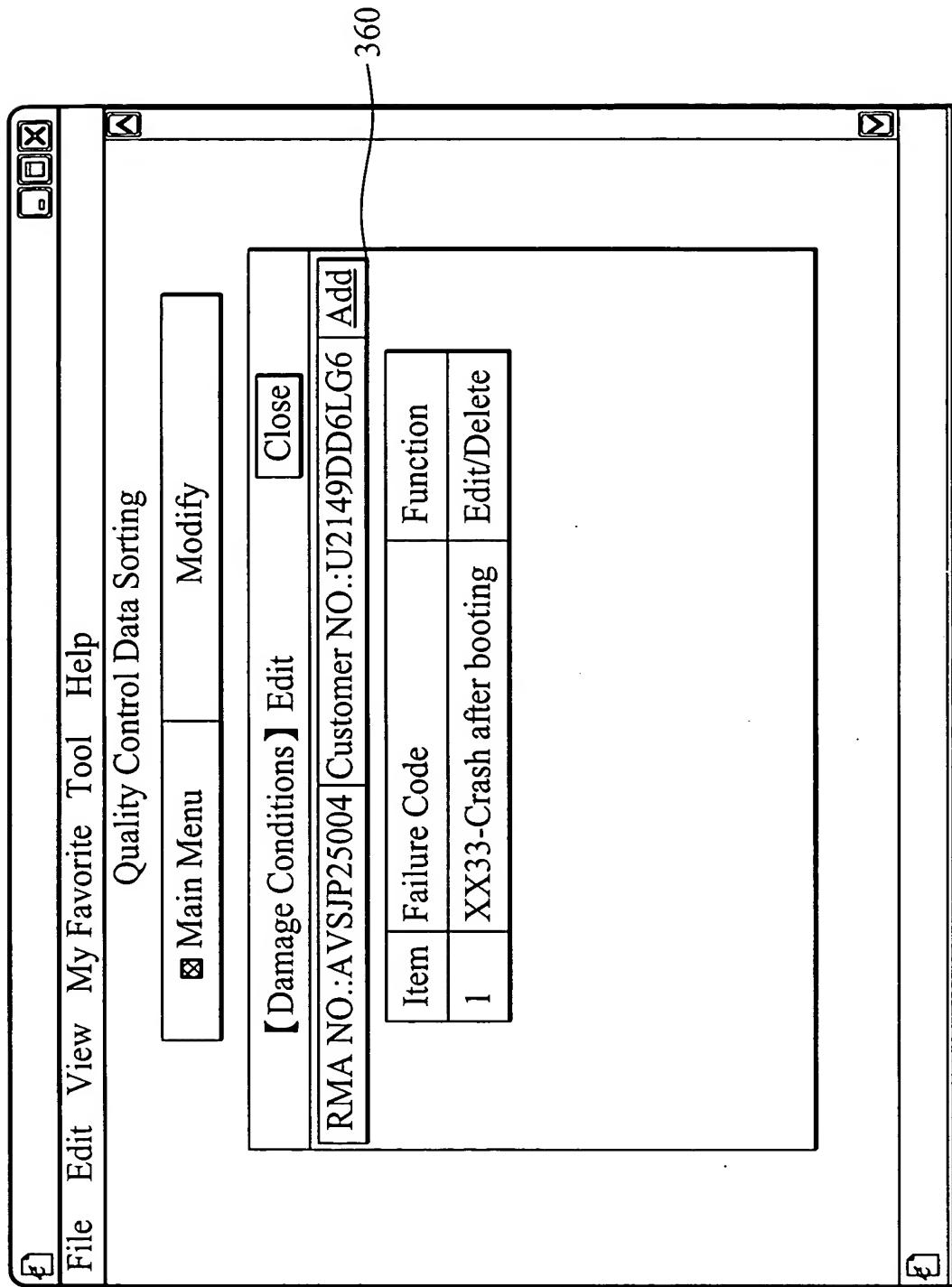


FIG. 23

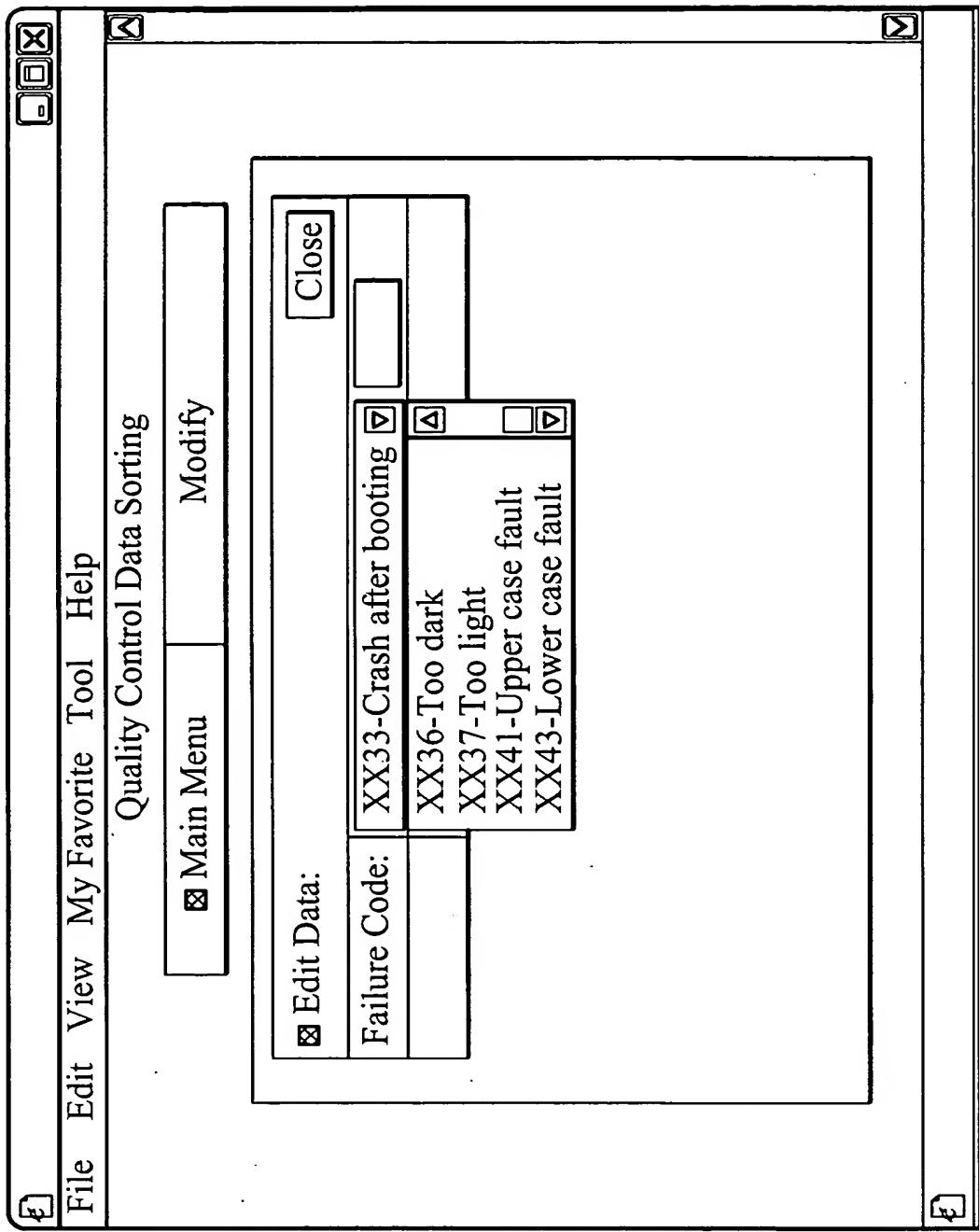


FIG. 24

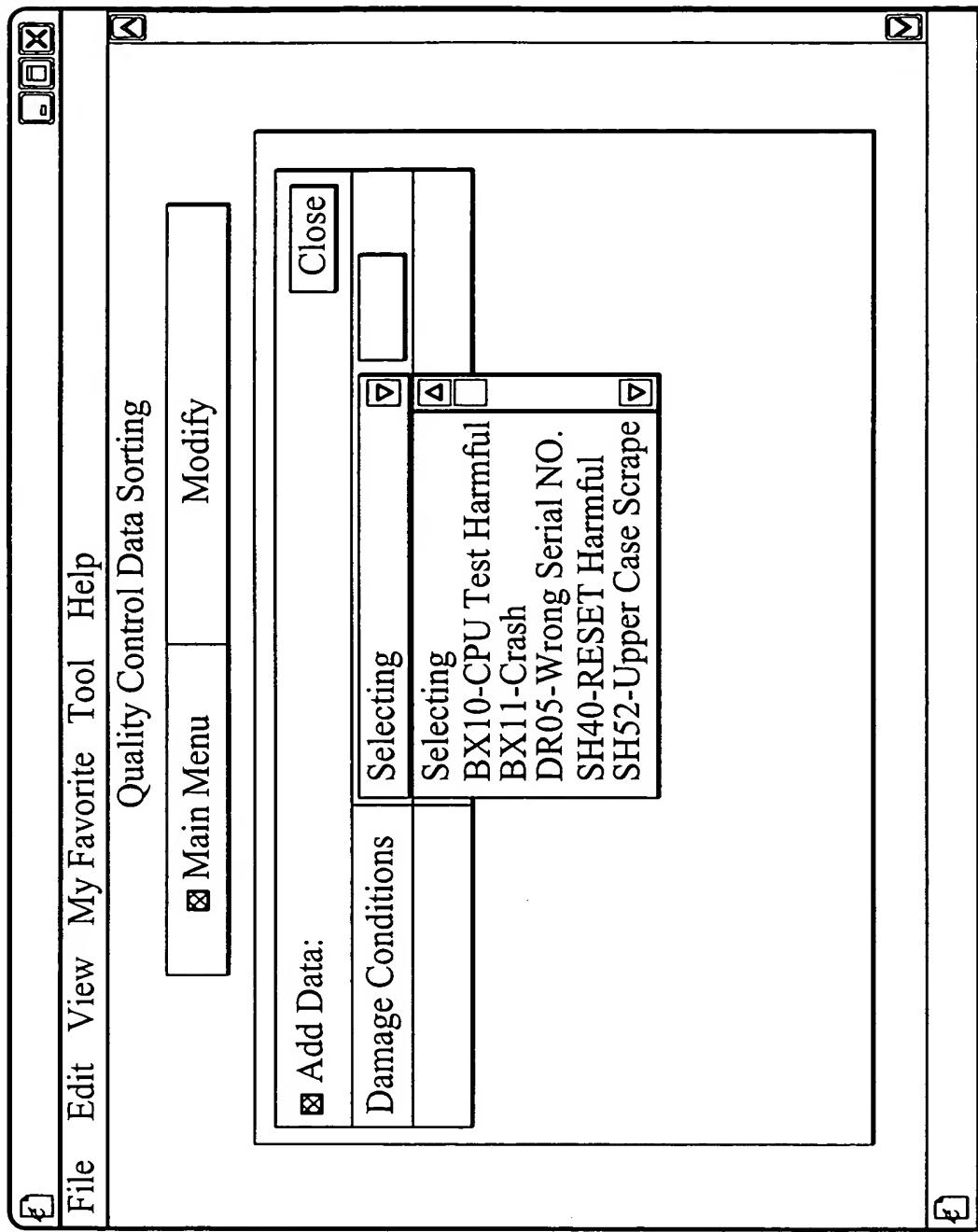


FIG. 25

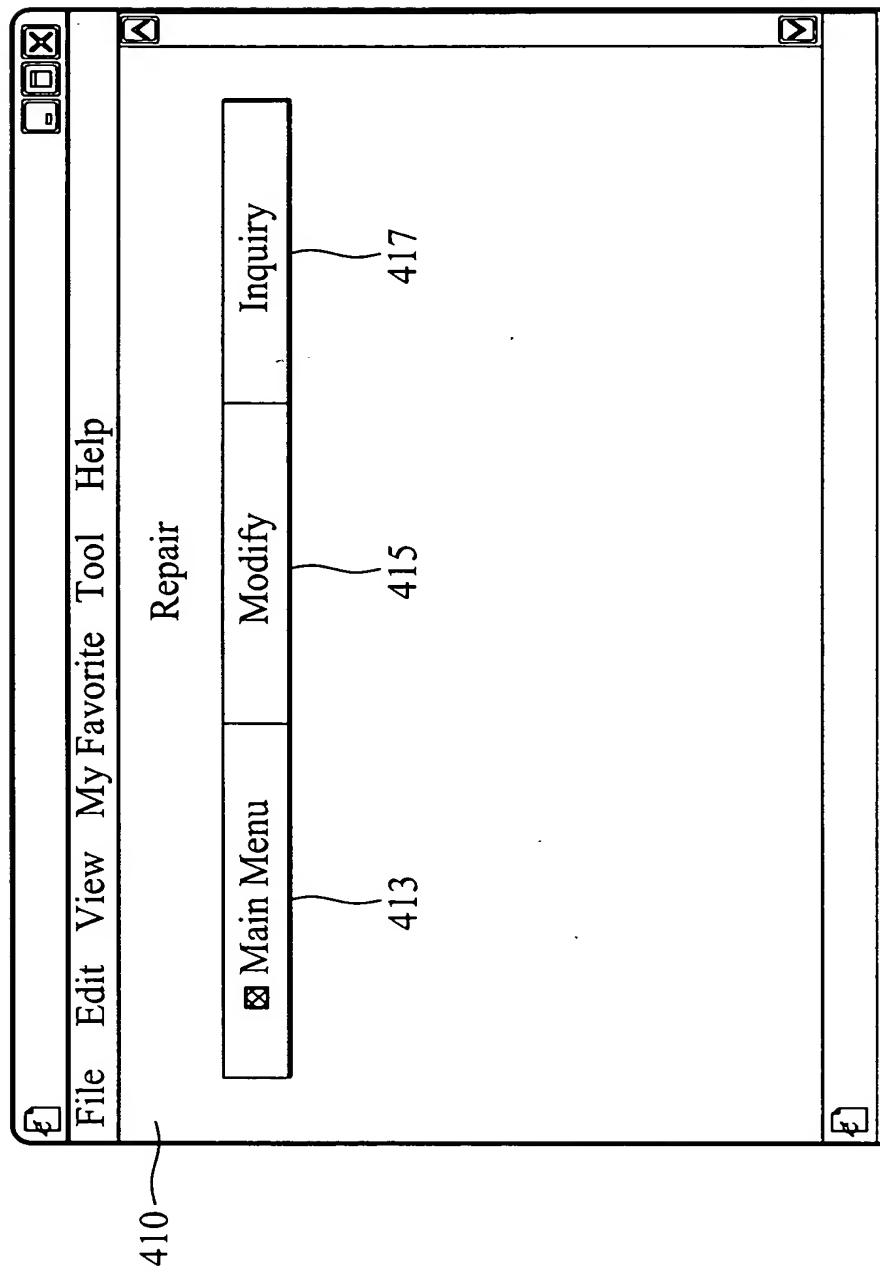
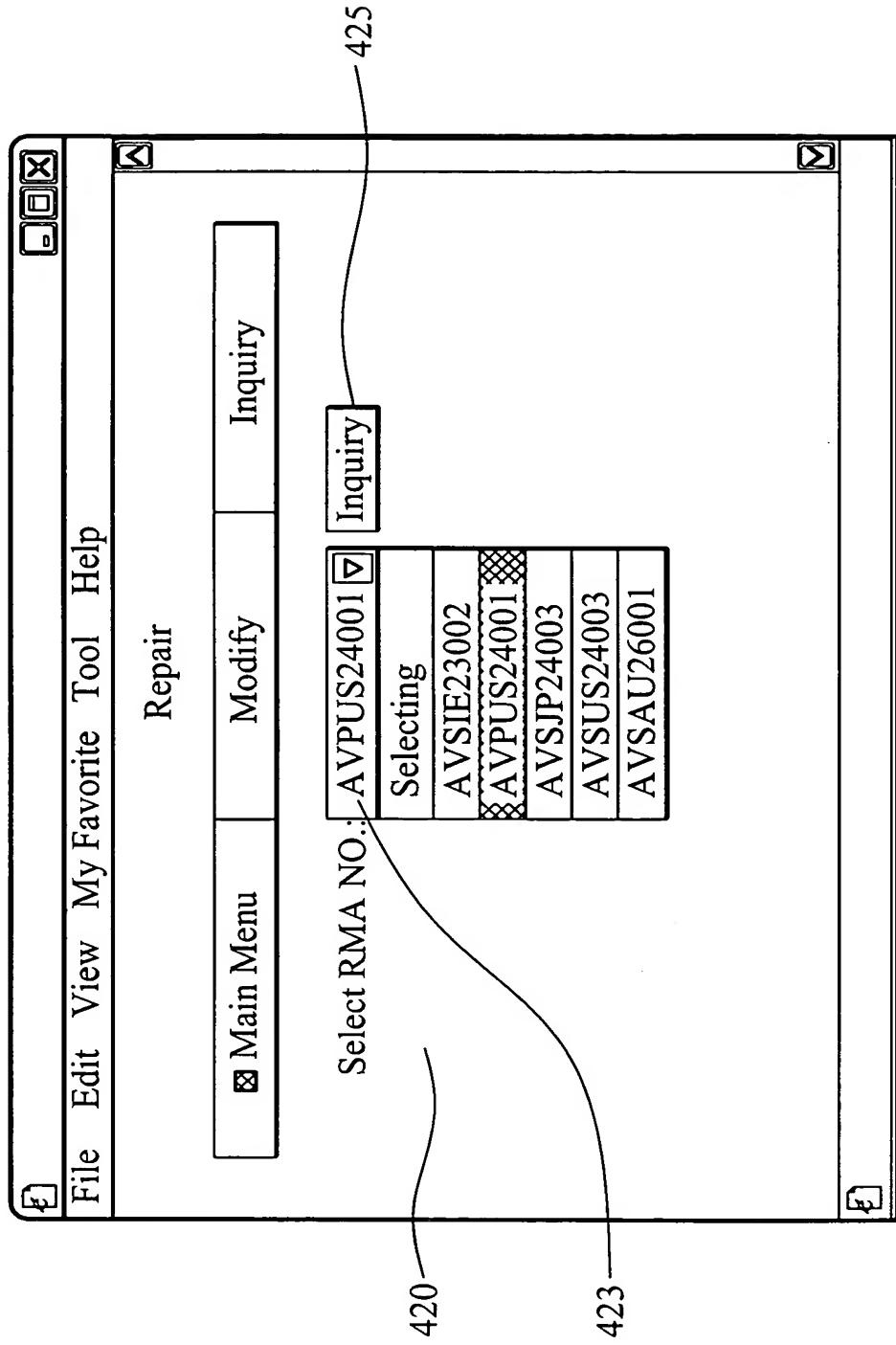


FIG. 26

FIG. 27



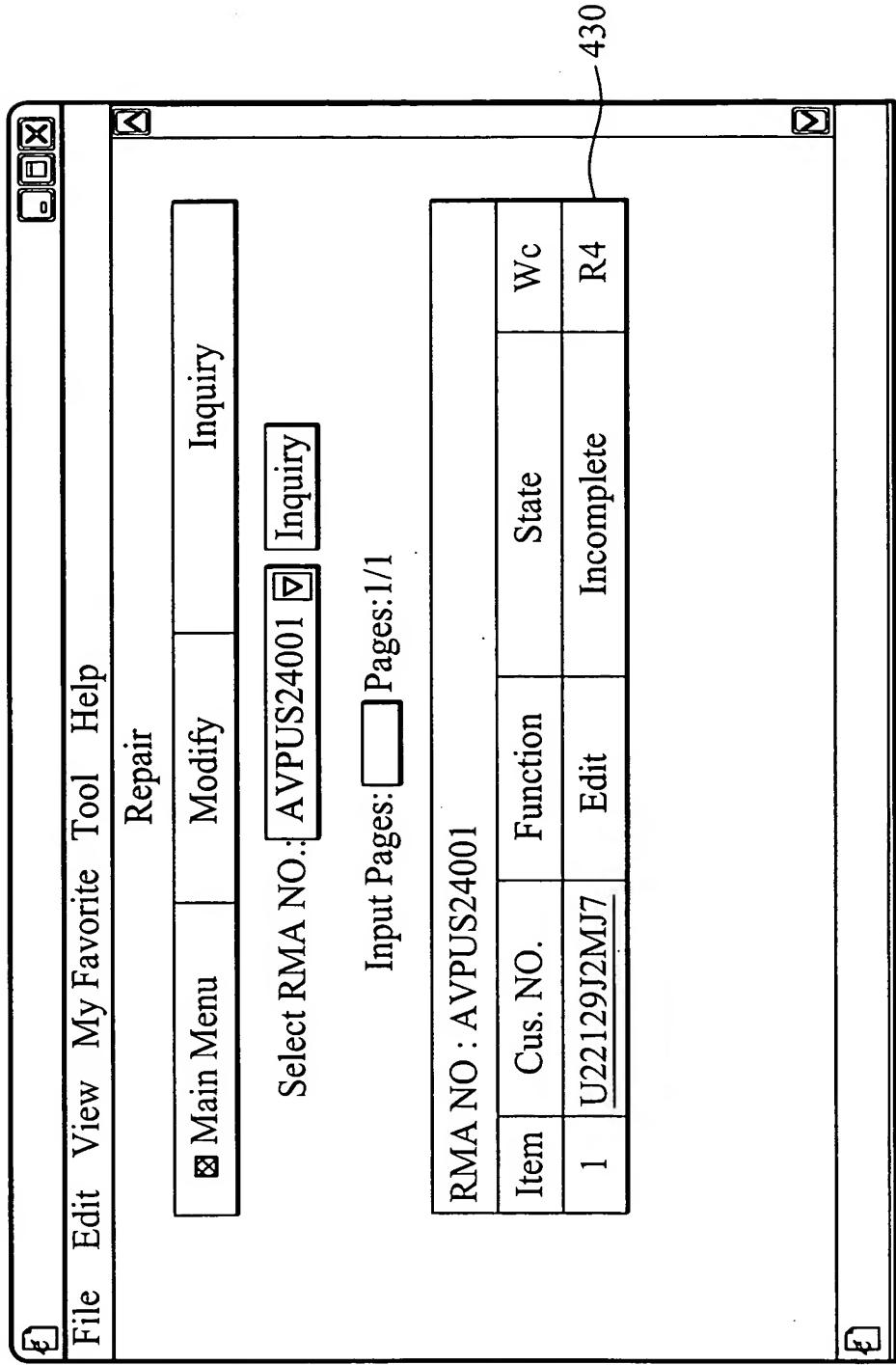
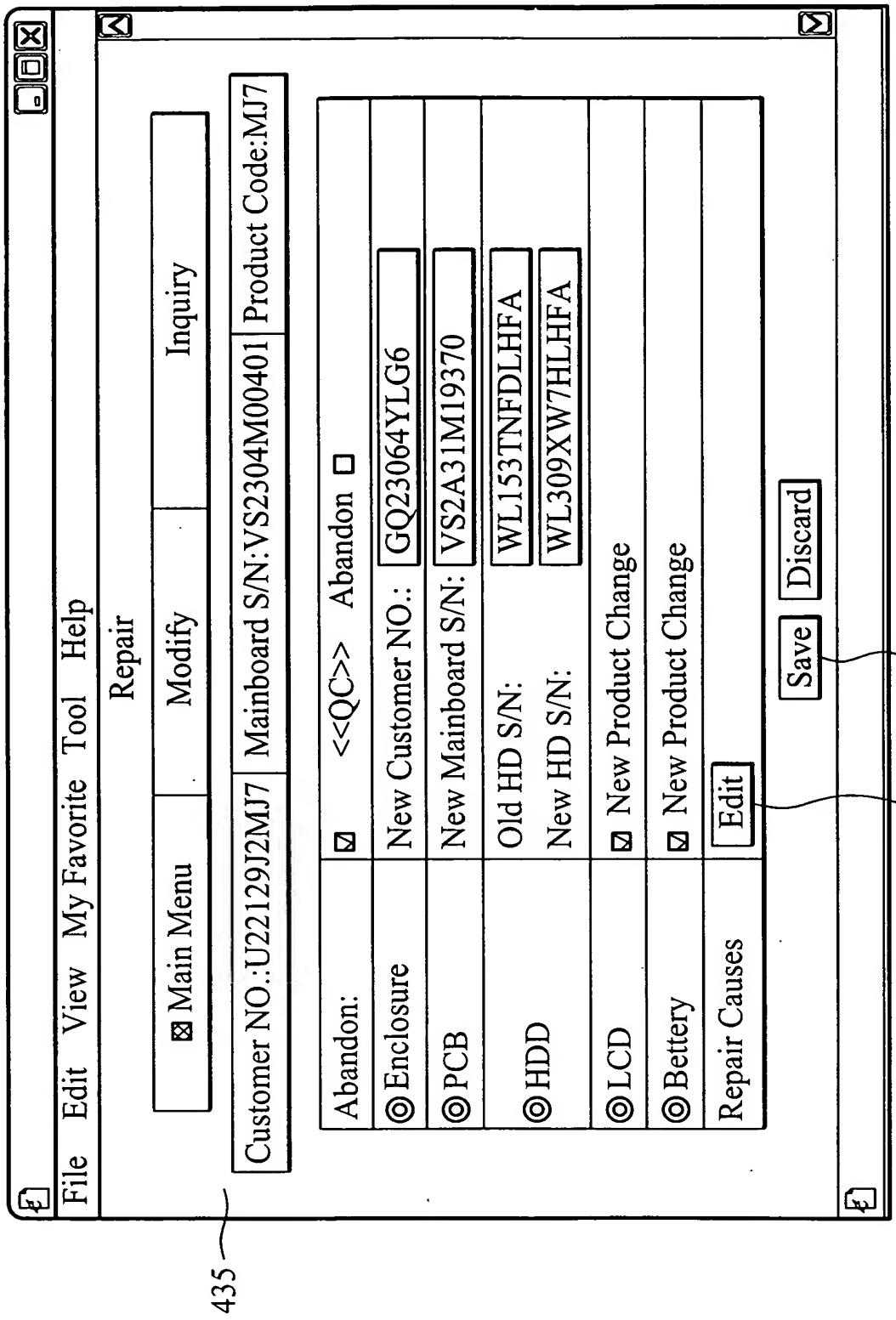


FIG. 28



435

437

439

FIG. 29

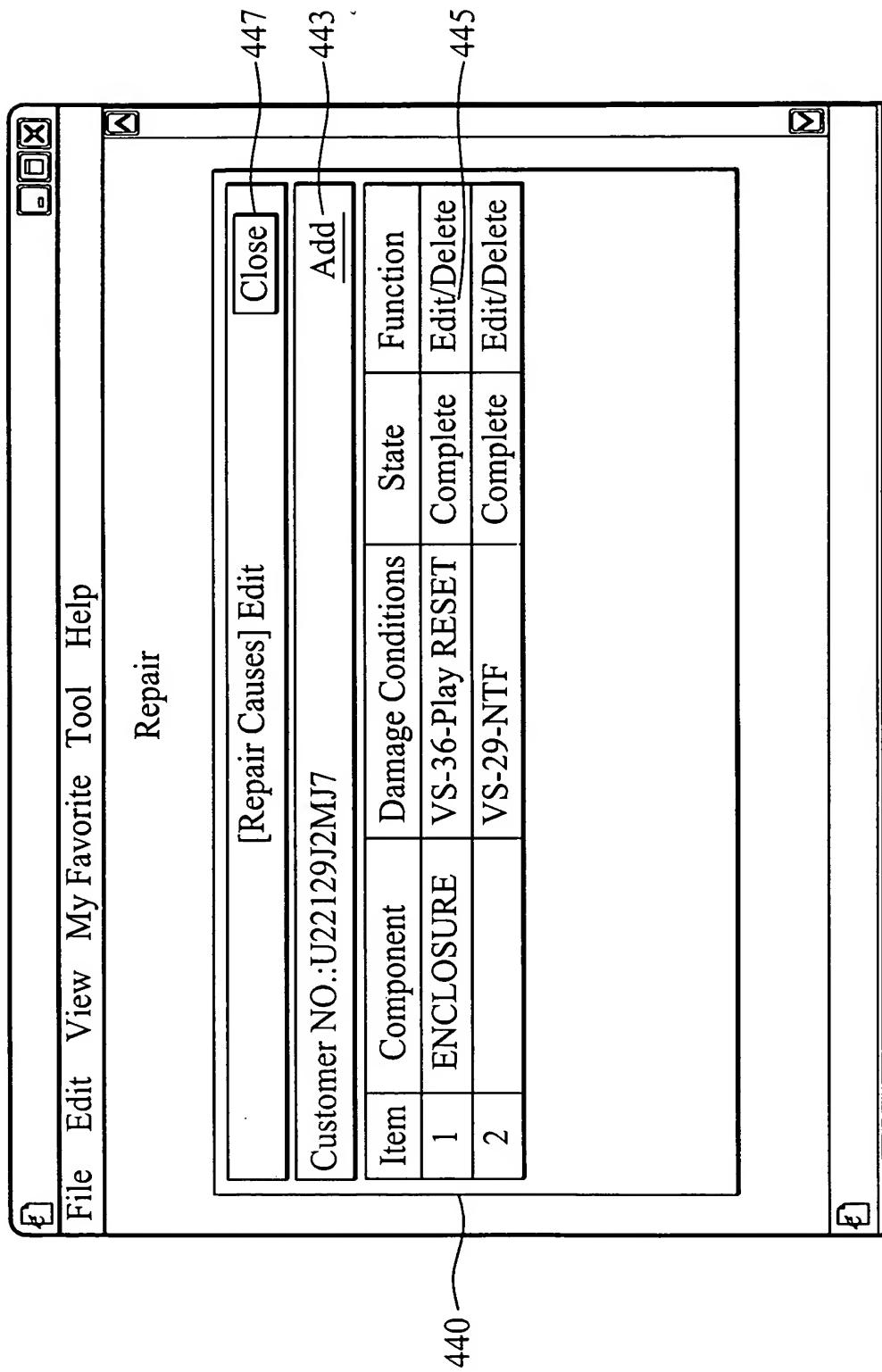


FIG. 30

File Edit View My Favorite Tool Help

Repair

Save

Close

Edit Data

1.Damage Conditions: VS-36-Play RESET  QC Failure Code

2.Damage Reasons: AI-Operation Harmful

3.Belong to: C-Operation Harmful

4.Components:  HDD  BATTERY  LCD  PCB  ENCLOSURE

5.Damage Positions:

1. Selecting
2. Selecting
3. Selecting
- 4 Selecting
5. Selecting

6.Remarks:

Save Discard

450

455

FIG. 31

File Edit View My Favorite Tool Help

Repair

Edit Data

Close

1.Damage Conditions: VS29-NTF(No Harmful Condition)  QC Failure Code

2.Damage Reasons: WW-Erroneous Judgement

3.Belong to: C-Operation Harmful

4.Components:  HDD  BATTERY  LCD  PCB  ENCLOSURE

5.Damage Positions: 1. Selecting  2. Selecting  3. Selecting  4. Selecting  5. Selecting

6.Remarks:

Save Discard

450

453

FIG. 32

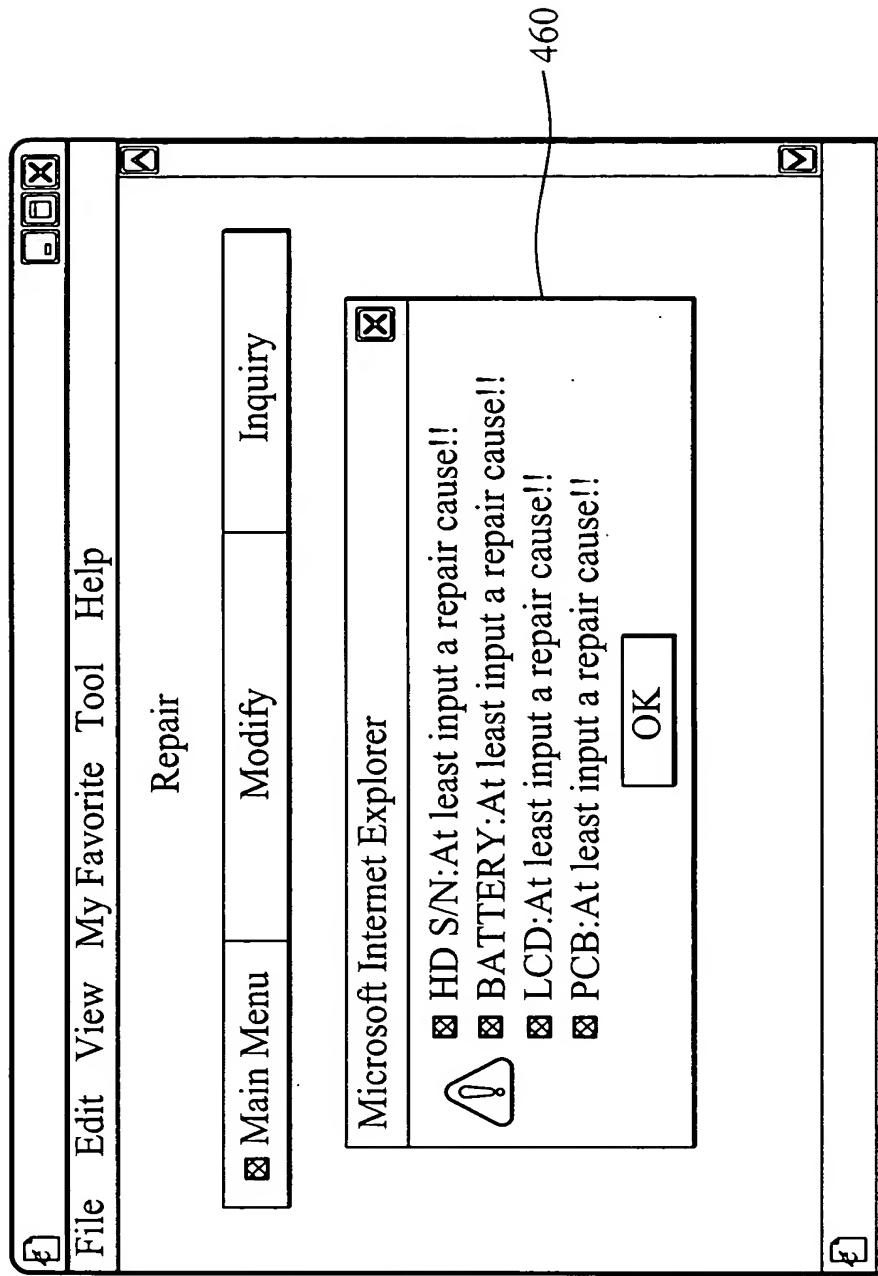


FIG. 33

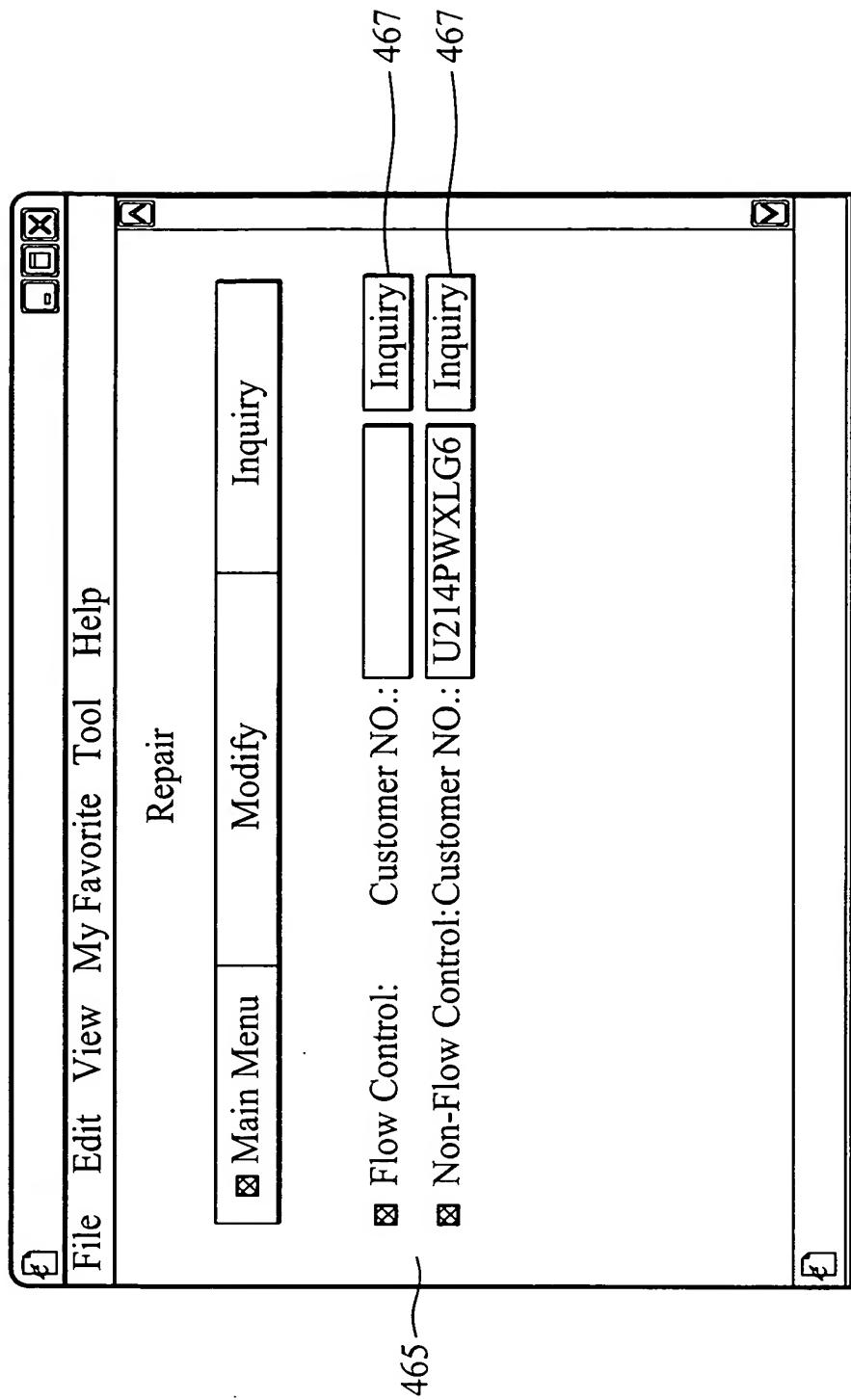


FIG. 34

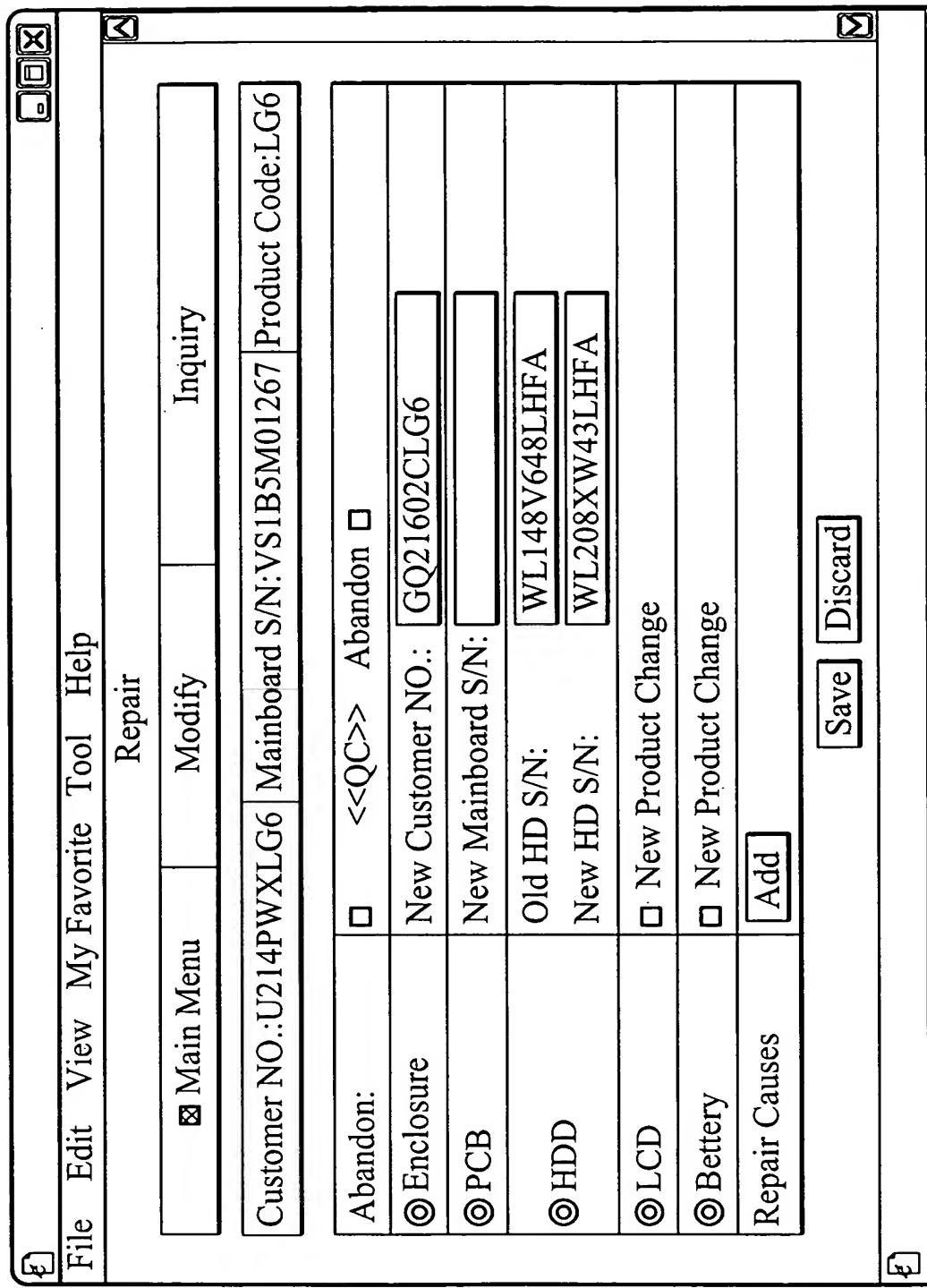


FIG. 35

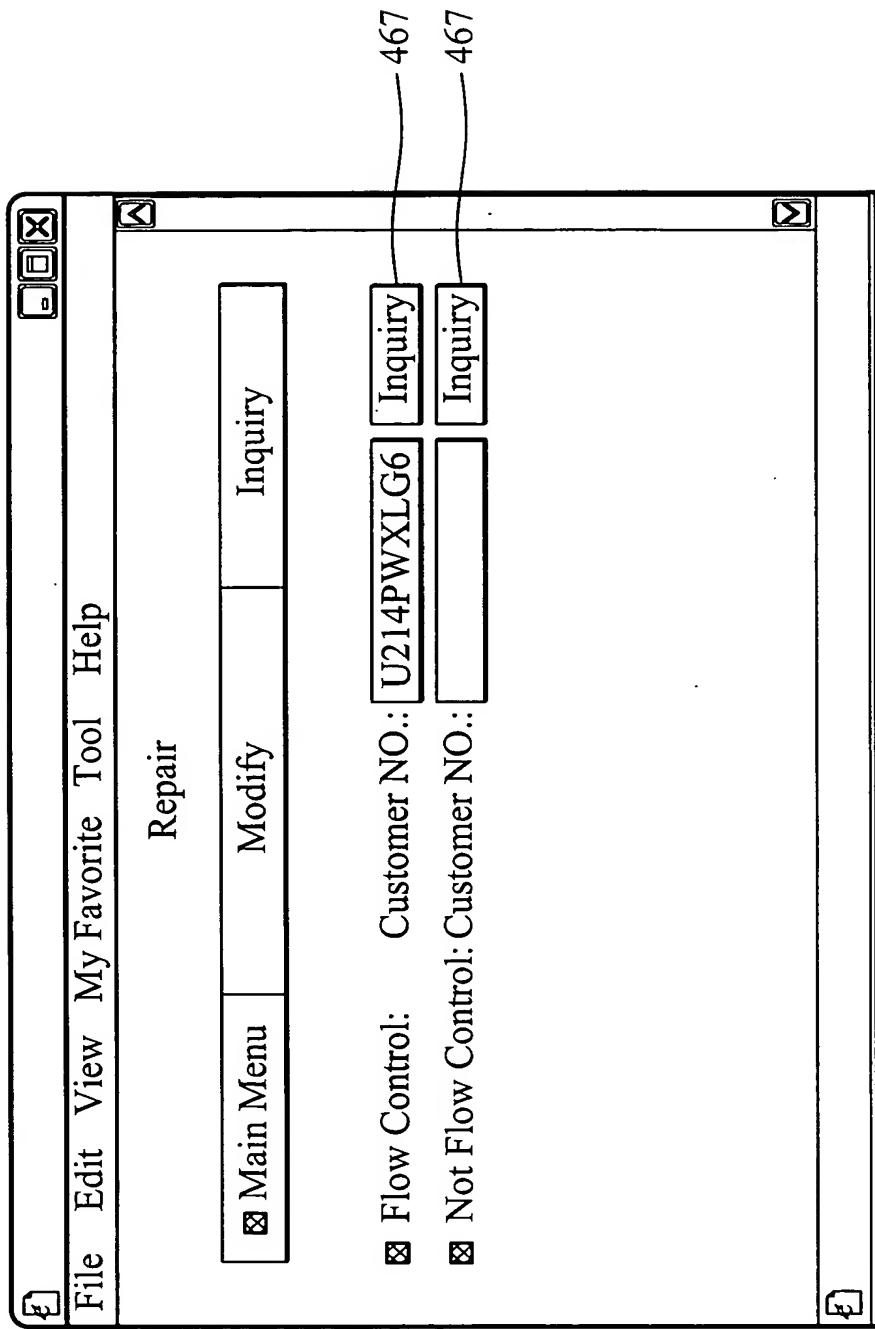


FIG. 36

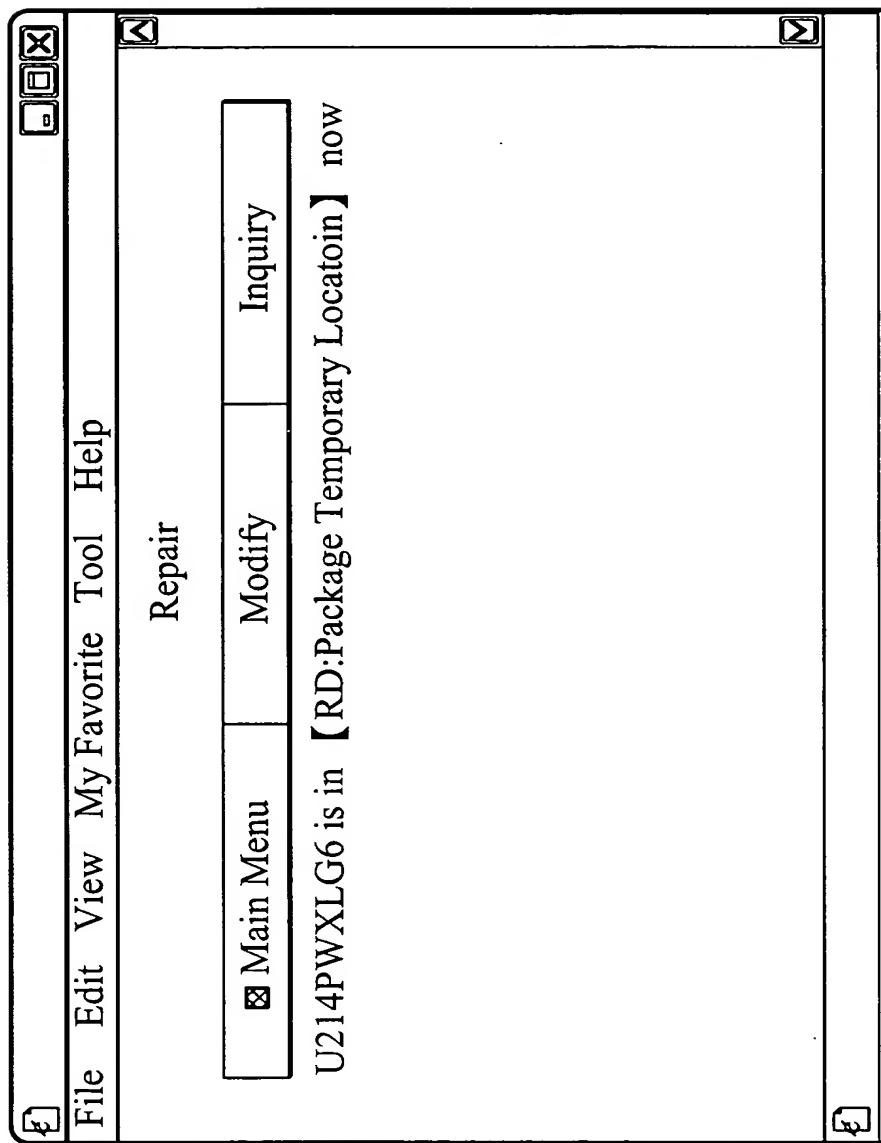


FIG. 37

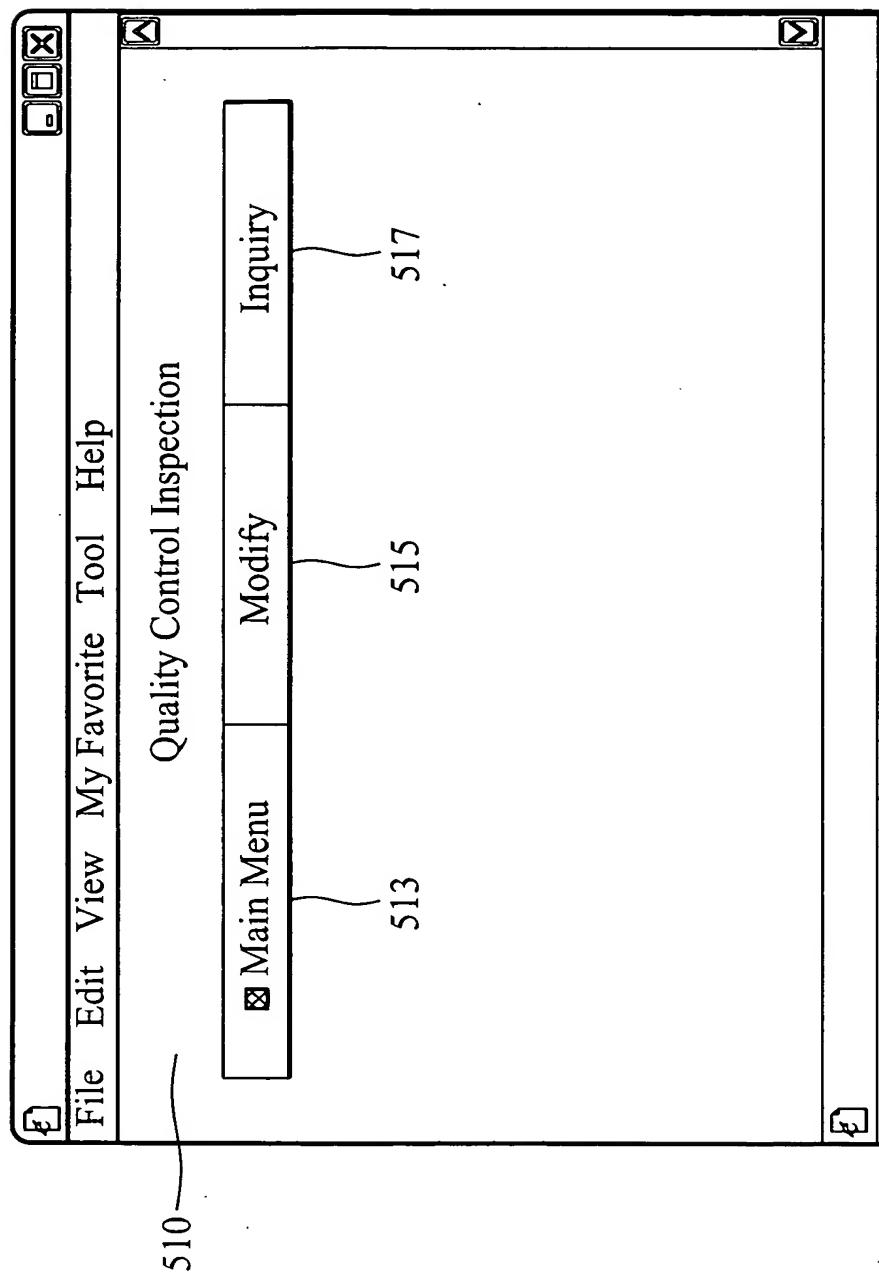


FIG. 38

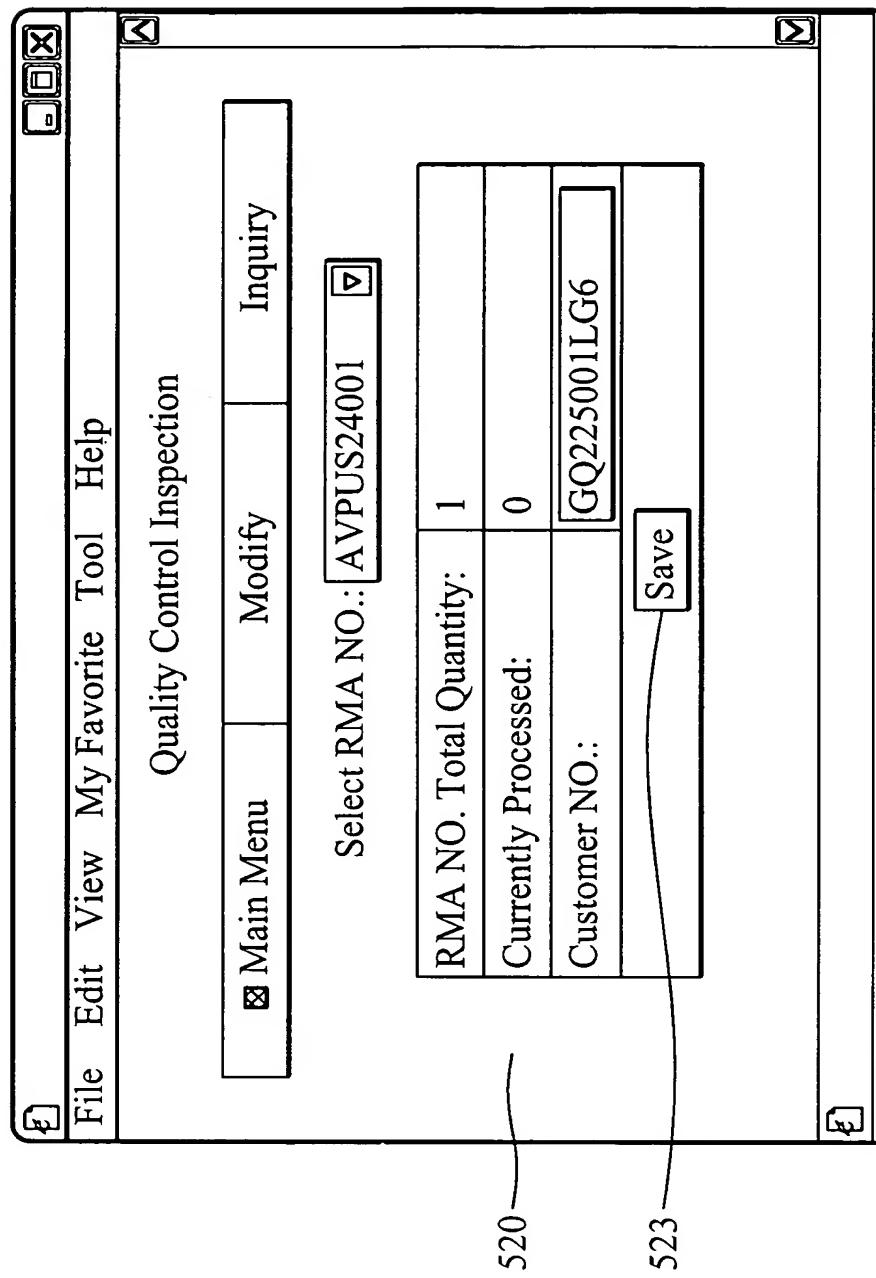


FIG. 39

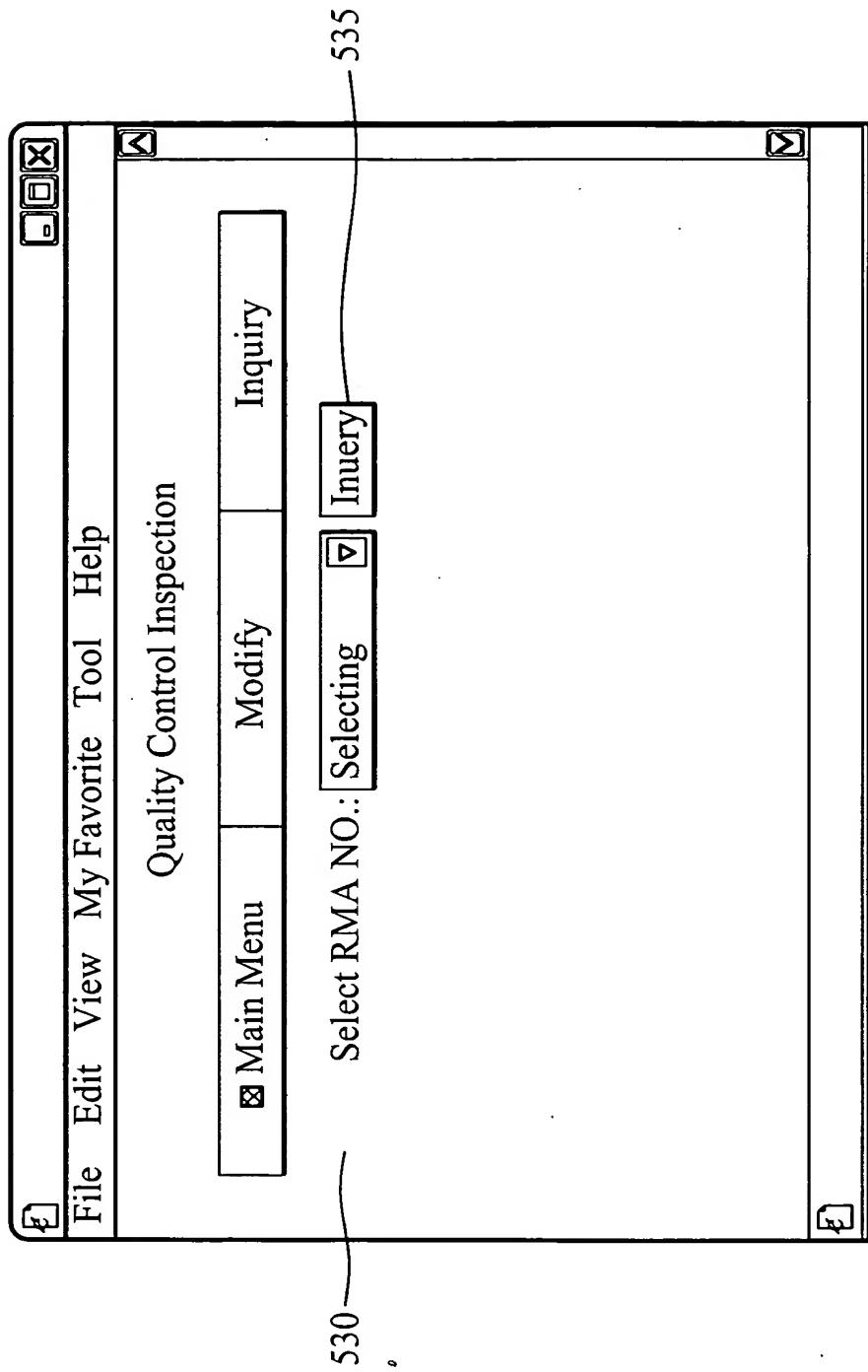


FIG. 40

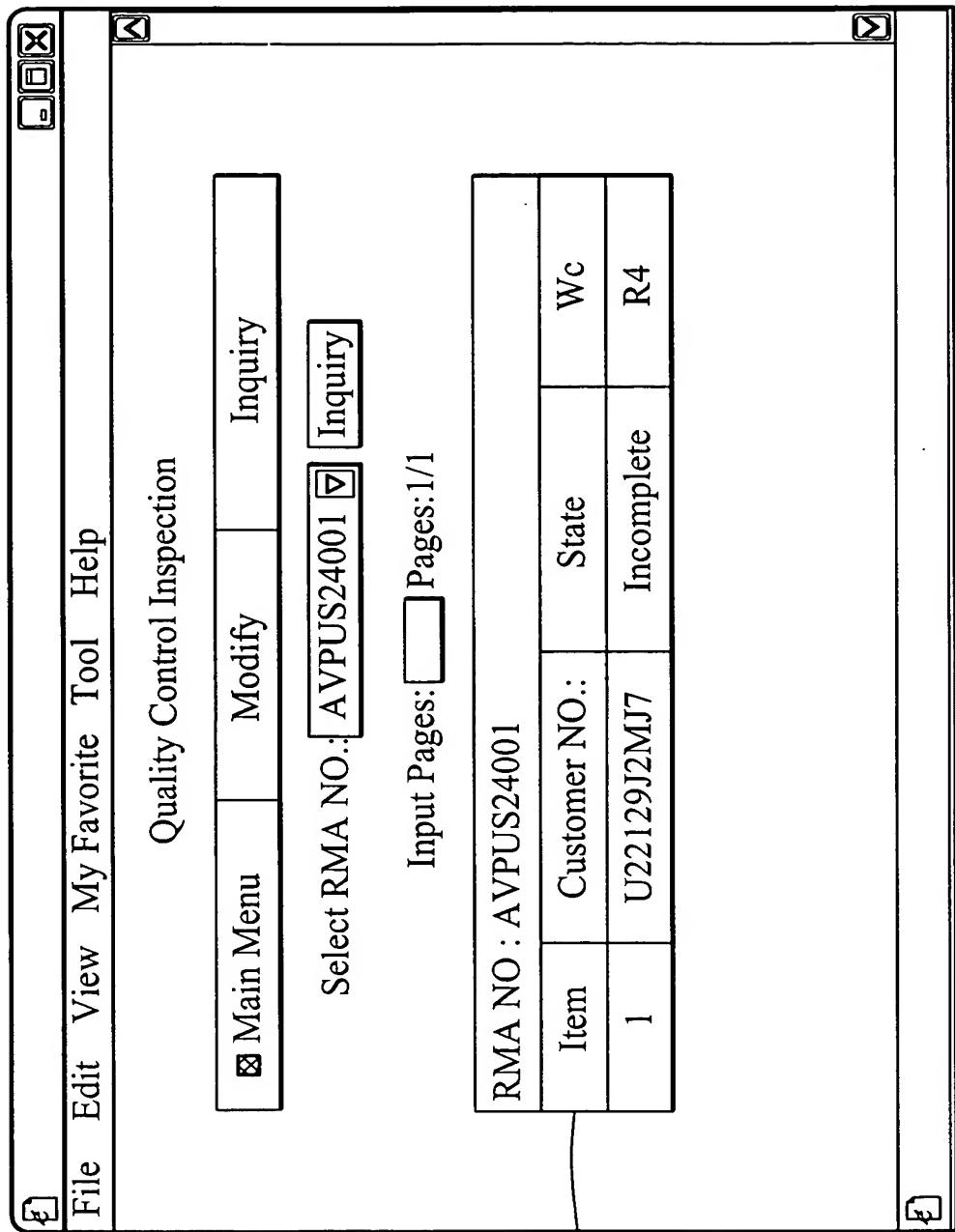
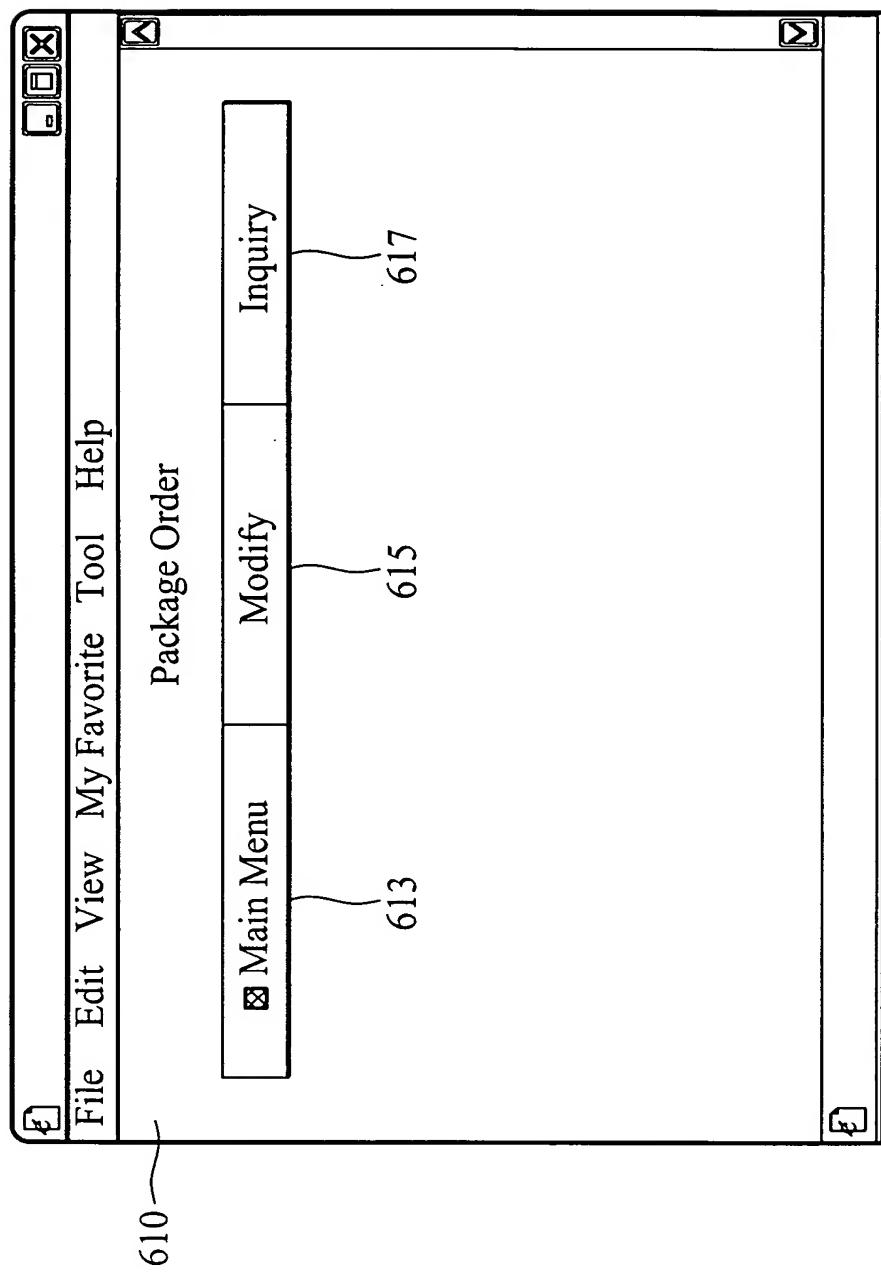


FIG. 41

FIG. 42



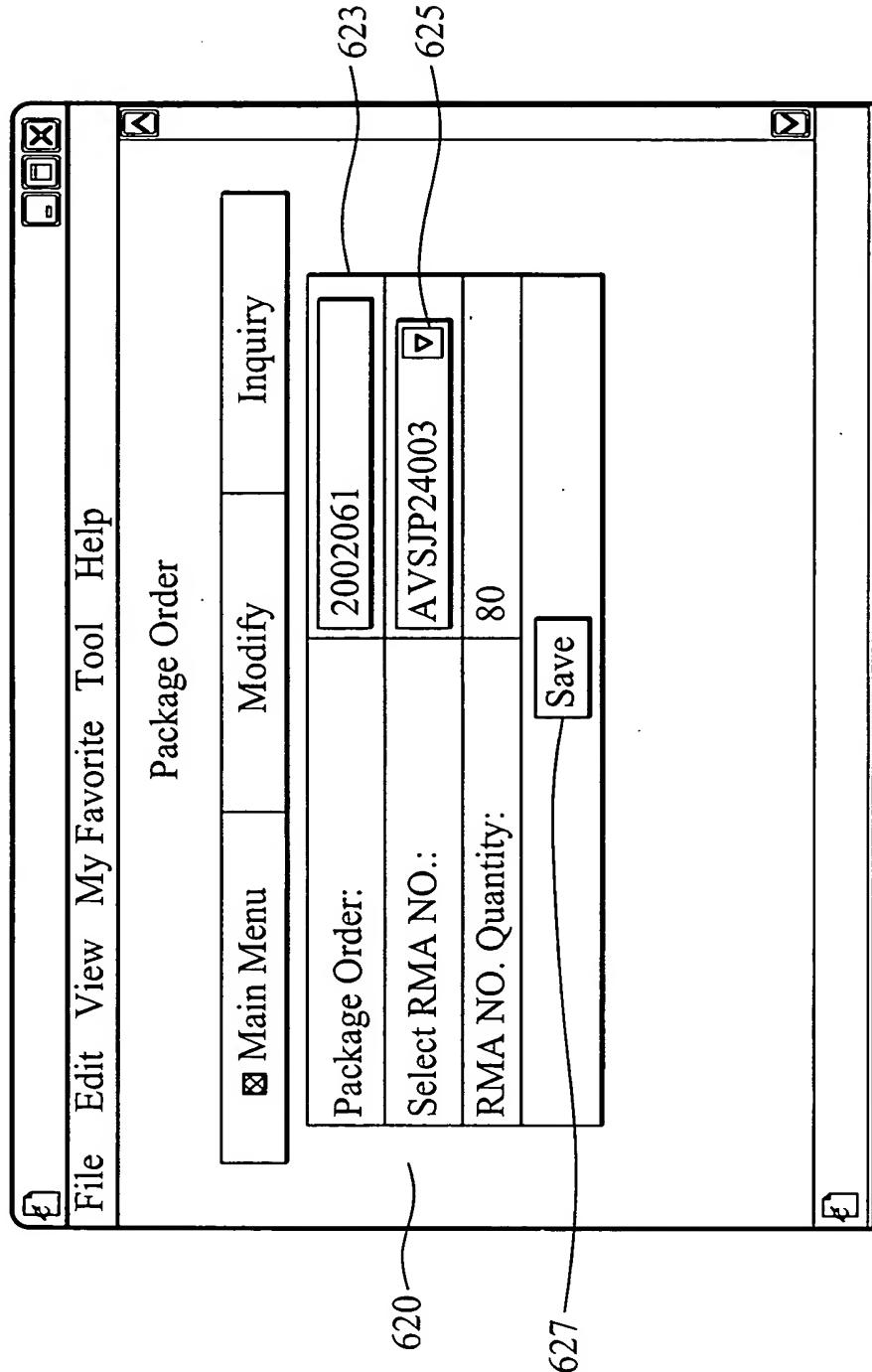


FIG. 43

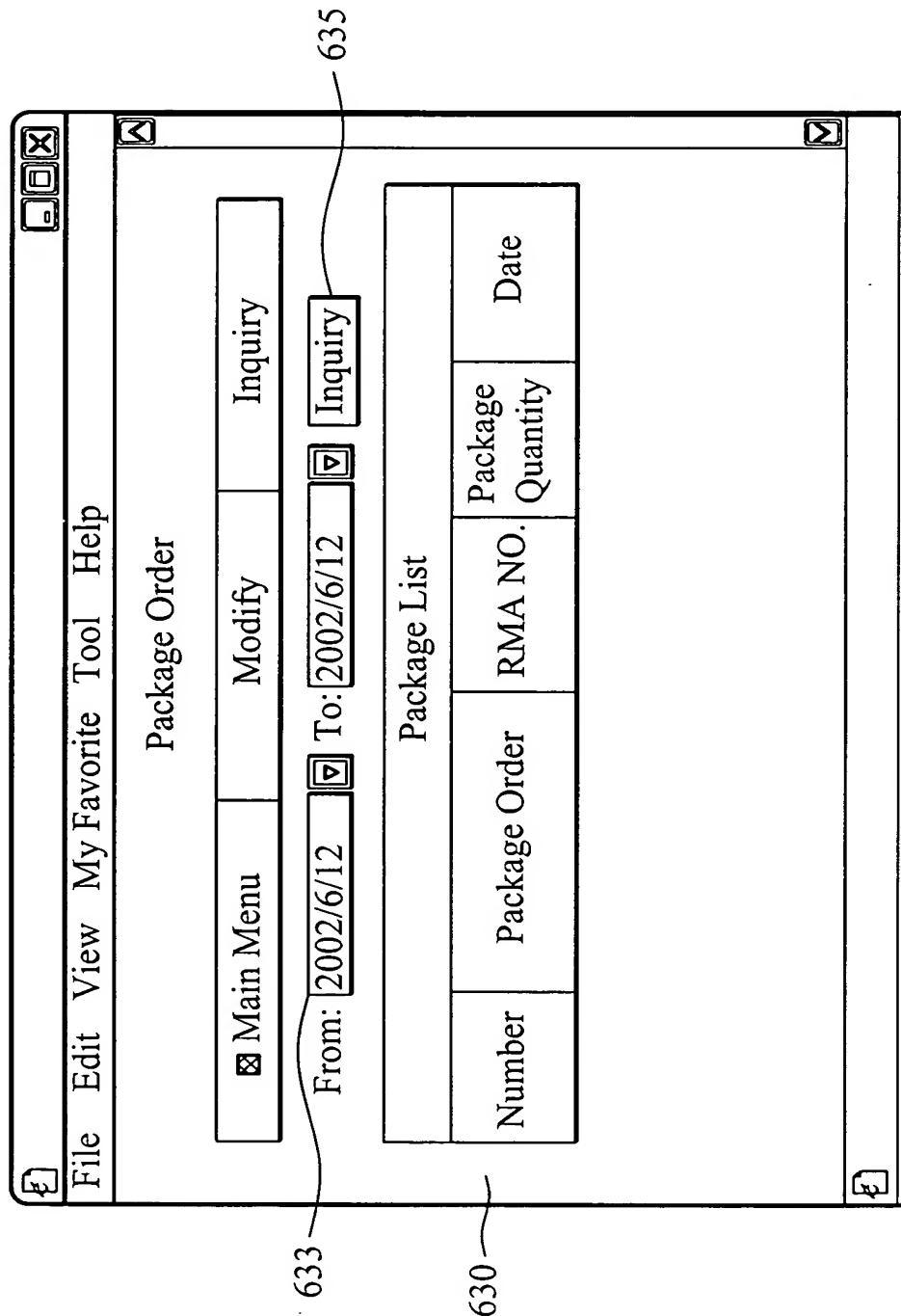


FIG. 44

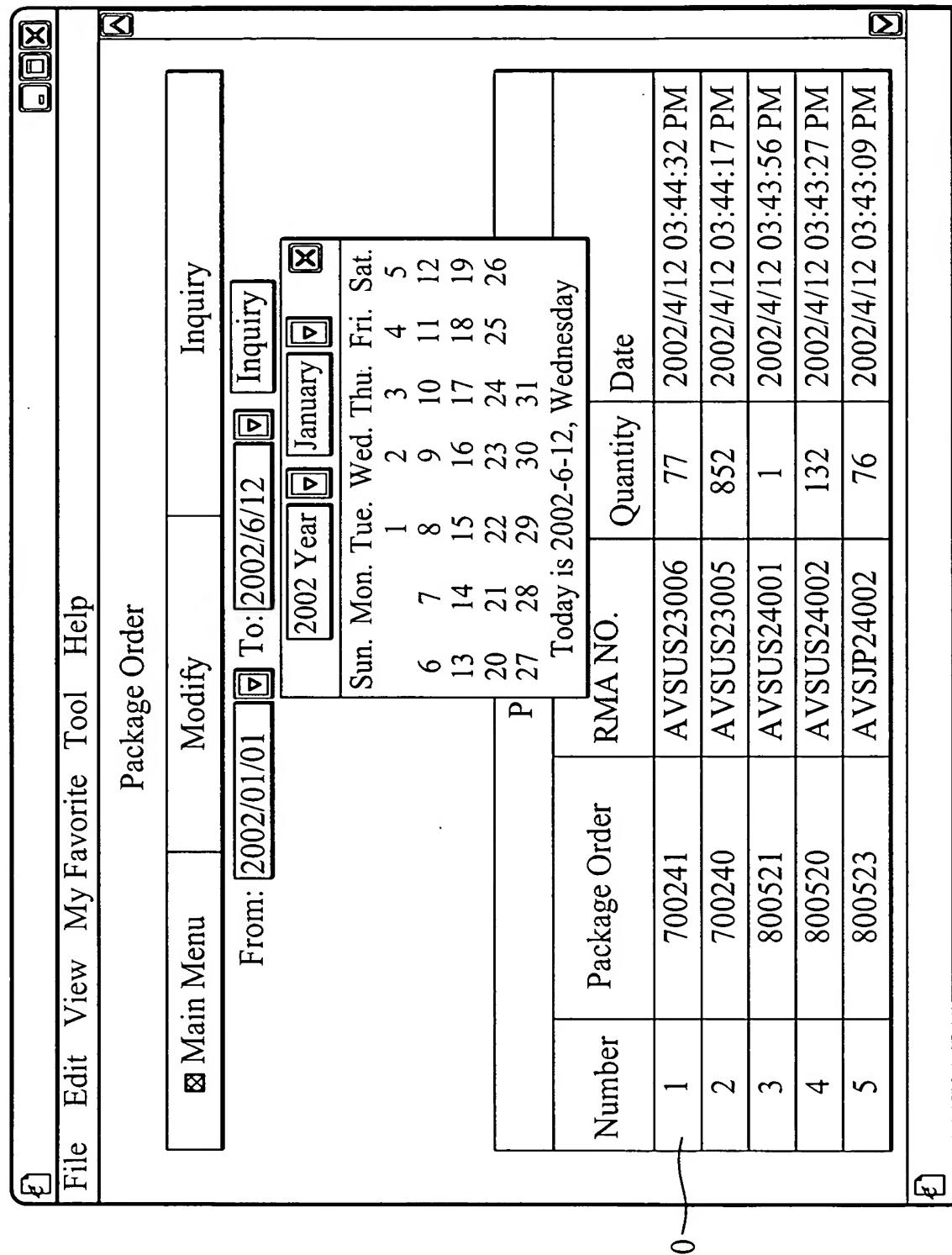


FIG. 45

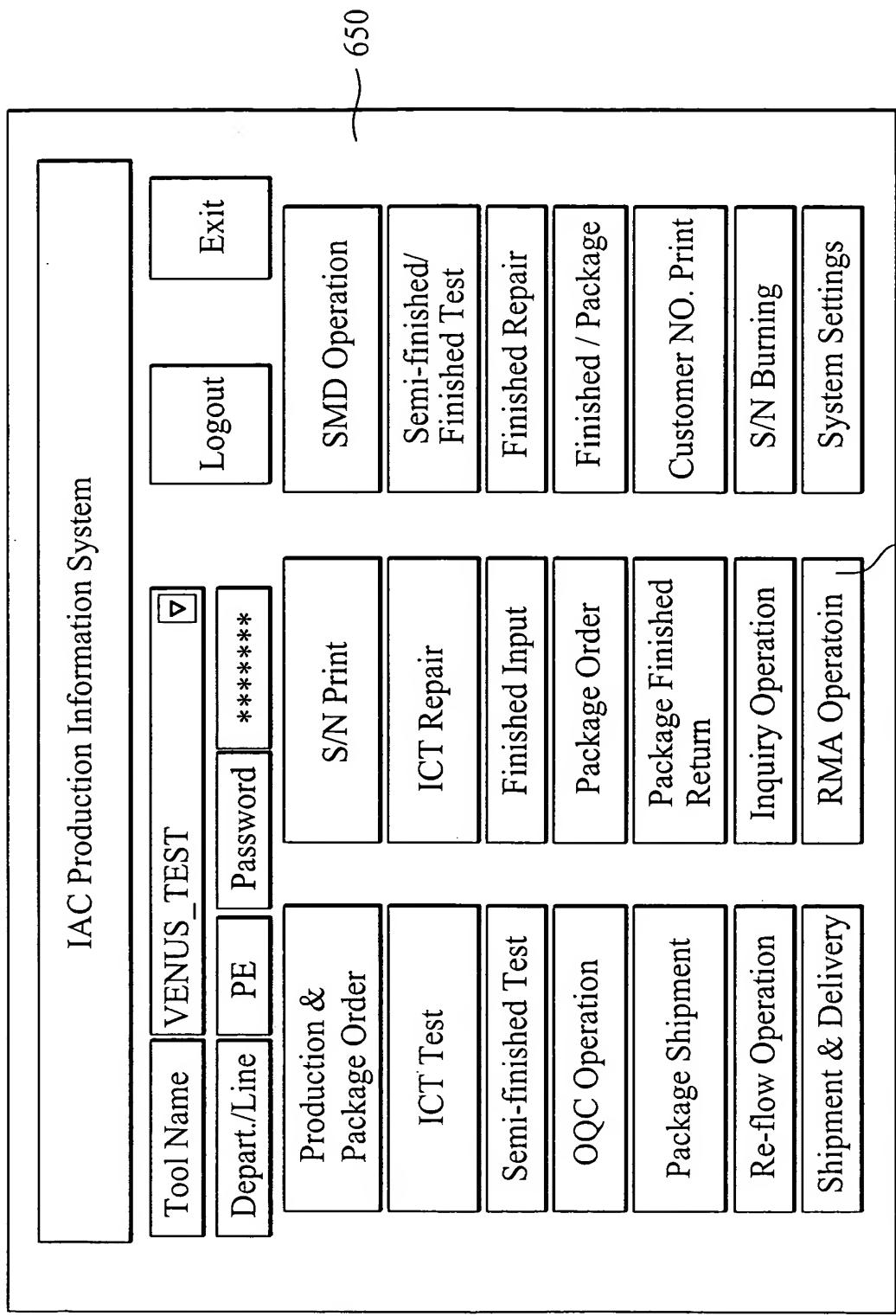


FIG. 46

<input type="button" value="Print"/>	<input type="button" value="Re-Print"/>	<input type="button" value="Inquiry(F3)"/>	<input type="button" value="Print Setting(F9)"/>	<input type="button" value="Exit(Esc)"/>
663				
Package Order	800482	<input checked="" type="checkbox"/>	Workstation	RC/RB/RD/NU
RMA NO.	AVSIE22005		UPC-A	71890849589
Tool Name	VENUS VS		iPod	Designed by Apple In California Assembled In Taiwan
Tool Type	AH0681AAEP00			
Customer Type	M8513Z/A			
665				
Package Operation				
667				
<input checked="" type="radio"/> Manually Print	<input type="radio"/> Automatic Print	<input type="radio"/> Not Print	<input type="radio"/> Not Print (Auto Save)	<input type="checkbox"/> Customer Type
				<input type="checkbox"/> Factory S/N
				<input type="checkbox"/> Customer NO.
				<input type="checkbox"/> S/N Station
				Required Quantity/ Packaged Quantity
				0
Input Customer NO.! 660				

FIG. 47